



Foreword by the Mayor Councillor Carol Bunday

As Mayor of Newton Abbot, it is a great pleasure for me to introduce the reviewed and revised Newton Abbot & District Community Plan.

Newton Abbot is a special place. The Town Council hopes that the Plan celebrates both the history of the town and looks forward to a vibrant future for Newton Abbot and its residents and visitors.

The Town Council recognises the importance of asking people for their views and suggestions, and I'm delighted so many people who live and work in the town have taken the time to express their opinions. As a Town Council we are keen to champion the views of local people on a wide range of subjects, many of which are outside the control of the Town Council. We hope that the Plan reflects your contributions.

We hope that you will agree that the new Community Plan sets out a future for our town which is entirely achievable. As times change, the town relies on the time given generously by residents and businesses to support a wide range of community activities. The Town Council is grateful for the commitment of all those individuals who give up a significant amount of their time to make Newton Abbot such a vibrant community.

With best wishes

Carol Bunday

Mayor of Newton Abbot

Introduction

Newton Abbot is a town with a population of around 27,500 that sits at the heart of Teignbridge district.

The town's heritage is built on traditions of Great Western Railway, Ball Clay extraction and its market heritage.

Newton Abbot's topography and accessibility has made the town a favourable location for development, with a rapidly expanding population. This growth has had a significant impact on the town and its infrastructure.

The town centre offers shoppers the advantage of being level, and it is seen as a popular shopping destination. The town boasts a range of local businesses and national chains.

The town has a limited range of entertainment facilities, including a leisure centre, small cinema, library, museum and various community facilities.

A growing number of the towns' residents have been forced to seek employment elsewhere. In many of the new residential areas of the town, a lack of local facilities mean that residents have begun to look to other service centres to meet their needs.

The Town is fortunate to have an active Town Council which has achieved much in recent years. In 2020 the Town Council agreed to undertake a review of the Newton Abbot & District

Community Plan published in 2008. The original Plan was bold in its ambitions for the town. It included projects such as a 'Magnificent Museum' which has now been delivered through the community facility at Newton's Place opposite Asda. In commissioning a review of the Community Plan, the Town Council recognised that things have 'moved on' in the town since the original Plan was published in 2008. Many of the projects identified in the Plan have either been delivered or superseded. Some of those projects outstanding from the original document are included in this updated Plan.

Throughout the following pages, we have set-out the feedback received from the public consultation. This is a 'community plan' which has been written in direct response to the issues expressed during the consultation.

This Community Plan takes account of other strategies for the town of Newton Abbot. This includes the Teignbridge Local Plan, the Newton Abbot Neighbourhood Plan published in 2016, and the Garden Communities visioning work published by Teignbridge District Council. The outcomes from the Garden Communities vision reflect many of the aspirations included in this Community Plan. It is hoped that the aspirations of this Plan, and the vision expressed in the Garden Communities work can be delivered alongside each other for the benefit of the town's residents.

Current key issues for the town as identified during the consultation:

- Major housing developments are underway in Newton Abbot which are greatly increasing the pressures on the town's infrastructure (particularly traffic and health services).
- Market Quarter proposals developed by Teignbridge
 District Council and Devon County Council propose to
 significantly change the town centre, including both the
 Market hall, historic Theatre and Queen Street shopping
 experience.
- Lack of resources amongst public sector organisations means increasing reliance on voluntary and community sector organisations to support improvements through the town by managing community facilities, maintaining green spaces and working to enhance the town's community infrastructure.
- The challenges of uncertainty created by the pandemic and wider global influences. These challenges include climate change, growing concerns about mental health and economic pressures associated with the cost-of-living crisis.

The message of this Community Plan remains unchanged from the original Plan. Members of the community of Newton Abbot are and will continue to be involved in building an exciting future for the town. The responsibility is that of all members of the community. Newton Abbot will always need the strength of an involved and united community in what is a changing and challenging environment. Since the publication of the 2008 Community Plan, the Town Council has supported the establishment of Newton Abbot Community Interest Company to progress the development and delivery of the Community Plan. Since its creation in 2008, the CIC has attracted significant funding to the town and has delivered a number of projects for the benefit of the local community.



Consultation

Residents were given the opportunity to participate in the consultation for the review of the Community Plan through both an online survey and face-to-face interaction. The consultation was open ended, giving respondents the opportunity to express their ideas and opinions, rather than respond to a series of closed questions. The detailed feedback from the consultation is available in a separate Consultation Report.



12 Liked

During the consultation, people were asked what they **liked** about Newton Abbot. The responses were wide-ranging, and included:

It doesn't pretend to be anything that it isn't Its sense of history Its parks and people

The theatre

Honest, hard-working town with a loyal and passionate community

Markets

Independent shops

Proximity to Dartmoor and the coast Christmas lights and the carnival



People were also asked what they **disliked** about Newton Abbot, and the responses included:

Traffic

Narrow minded attitude towards change
Loss of car parks
Destruction of the history
Pot holes
Too many coffee shops
Lots of Charity Shops
Looks tired and unloved

The revised Community Plan broadly follows the themes of the original Plan, focusing on a number of key issues within the town:

Town Centre

Facilities for young people
Facilities for older people
Heritage, Culture and Sport
Environment and climate change
Community

There are inevitably cross-overs between these themes – many current issues in Newton Abbot have an impact on everyone in the local community, from toddlers to pensioners, such as **Heath and Wellbeing**.

The Town Council recognises that health and wellbeing is a key issue for residents, with people of all ages facing challenging times following the pandemic and other issues. Health and wellbeing is a cross-cutting theme which is addressed by many of the projects in the Community Plan.



Town Centre

Newton Abbot town centre is a popular destination for shoppers. Its topography and excellent shop mobility scheme mean that the town lends itself well to meeting the needs of an ageing population. With a shop vacancy rate substantially below the national average, the immediate needs of shoppers are well-met with a broad range of shops and services.

Within the consultation feedback, there were many suggestions to improve the street furniture and 'green' the town through more planting. This is captured in the project list below.



Revive the

Alexandra

as the cultural 'hub' of the

town comprising theatre,

exhibition space and café

Theatre





past the Clock Tower towards Austins furniture shop

Sort out

the eyesore by Asda



Don't get rid of the cinema

and turn it into yet another under-utilised space



Improve cycle routes

Make it more cycle friendly

(including EV bike hire)

Make it greener

plant more trees and flowers in the town



Bring back
Pay on Exit parking





the old Cattle Market not the Market Hall



more litter bins



Install public art

in Wolborough Street, near the Passmore Edwards Centre, in Bradley Lane (to reflect the historic wool & leather industries), on Balls Corner Roundabout and the corner of Courtenay Park facing the Railway Station

- A town centre that is the vibrant heart of a growing community
- Safe, green and clean environment
- Good access by public transport and for cyclists, pedestrians and those with mobility needs

Plan projects

Linger Longer

Encourage visitors to stay longer in the town by providing more benches and reinstating the options to pay for car parking at end of stay. Create a European style meeting area in Market Walk, by providing chess tables, an outdoor piano and seating areas. Consider the installation of public art.

Greening the Town

Support the excellent work currently carried out by both the Town Council and other community and voluntary organisations to plant trees and flowers, and weed the flowerbeds and pavements.

Support the town

Continue to support the town's businesses through events and support from the Town Development Manager. The town's programme of events should be supported to continue.

Encourage families

Consider the installation of equipment for children to sit or play on to encourage families to linger in the town.

Redevelopment of the Seymour Horwell site

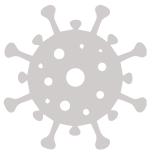
Support the redevelopment of the former Seymour Horwell site by Austins/Carpetright. This site has planning permission for the development of ground floor retail units with residential accommodation above. Any appropriate scheme to regenerate this derelict corner of the town centre should be encouraged.



Younger people

Alongside long-term concerns about whether the town can provide access to suitable employment opportunities, the health and wellbeing of young people living in the town has been significantly impacted by the pandemic. As such the Plan needs to do everything possible to address both the immediate and the long-term needs of the town's younger population.

Consultation feedback









Better

public transport

youth café

where we can meet

We want a

after school

Wellbeing

The pandemic and the lockdowns have seriously affected the wellbeing of young people in the town



can say what they want



More youth clubs



Provide a skatepark in the town centre



Safe places to hang-out



Provide a better cinema





Alexandra Theatre

could be used as an arts hub for young people, allowing them to learn and train in a real live theatre







• A town that offers a supportive environment for its young people.

Plan projects

Youth Café

That partner agencies work together to provide an after school youth café in a town centre location. The café would offer a safe space for young people and access to advice and support from qualified personnel.

Voice 4 Youth

Youth Forum & Website, giving young people a voice in the town by finding new ways to participate in decision making processes.

Town Centre facilities

That consideration be given to the needs of young people in any plans for the town centre.

Theatre and Arts Training Academy

That consideration be given to the creation of a training facility within the town centre for those young people with a keen interest in the theatre/arts. The Alexandra Theatre could provide a location for this.









Older People

The requirements of the town's ageing population needs to be considered in all aspects of the town's life. Many of the town's elderly residents have struggled since the pandemic, with loneliness and isolation presenting a major challenge for local agencies and organisations.

Consultation feedback





is a major problem – people are isolated after the pandemic



Better public toilets



Keep the Theatre

so shows can tour there



easier

to pay for parking at the end of a stay



Have more community spaces

where we can meet people



is an issue especially after Covid



• A town which recognises and meets the needs of an ageing population.

Plan projects

Moving along

Agencies should work together to meet the needs of residents through reliable and regular bus services.

Accessibility

That the needs of an ageing population are fully considered in all improvements within the town, both in terms of accessibility, but also in terms of the adequacy and availability of facilities such as benches and public toilets.

Heard a whisper

That access to information about community groups and activities is made more widely available through a variety of means, with a view to tackling loneliness and isolation amongst older people.









Heritage, Culture and Sport

The town's heritage and culture provide the bedrock of the town, with a distinctive history within both the built environment and the cultural heritage of the town. Future plans for Newton Abbot should meet the needs of the population, whilst respecting the heritage of the town. The town boasts a wide-range of cultural groups – including art, music, theatre and dance. The needs of these groups should be carefully considered in any future plans for the town.

Consultation feedback

The Alex Theatre

is a great resource and money should be ploughed into it to make it accessible to more groups and an historical landmark in the town we are proud of. Could help young musicians, theatre goers and so much more.



Bring more
open-air
performances
to the town



Provide pop-up art galleries



more public art





Put a piano in the Market Square





Provide
a pump track and
improve
cycling facilities





the town's historic buildings

Make
Sports
facilities
affordable
for everyone





Provide better information

about local cultural organisations and forthcoming events

That the town's distinctive heritage, cultural and sporting life form the bedrock of the town's future.

Plan projects

Cultural Venue

Meet the cultural needs of the town by providing a cultural venue that can adequately meet the aspirations of cultural groups within the town as well as visiting performers. Such a facility should provide a first-class entertainment venue for people of all ages and should incorporate an art exhibition space and café area.

Raising voices

Encouraging networking and information sharing amongst cultural organisations. The partnership would also promote cultural events.

Taking a dip

Encourage investment in affordable leisure facilities, particularly swimming pools.

Getting Out & About

Promote routes for walking and cycling, using national footpath networks where possible. Improve signage of walking and cycling routes across the town, creating opportunities for bicycle hire and improved cycle storage facilities where feasible.

Respect the Past, Embrace the Future

Strive to ensure that opportunities to celebrate the town's heritage are taken seriously by all public agencies working in the town. Ensure that new developments celebrate the town's heritage and historic buildings.

Art in the Town

Support the installation of public art in key locations around the town, including at Balls Corner and within town centre locations.

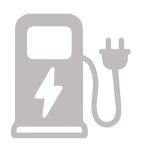


Environment and Climate Change

A key cross-cutting theme through the consultation has been environment and climate change, with many of those responding keen to emphasise the importance of creating opportunities to ensure the sustainability of the town.

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Consultation feedback



charging points











are needed in the town – creating a place where people can celebrate their natural world

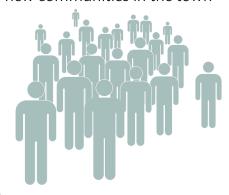


Reduce

single-use plastics

Ensure

provision of infrastructure within new communities in the town





Stop building on green spaces



Promote

an electric bicycle hire scheme for the town

River Lemon

needs to be made more accessible for local people. Improve the space around the river. It runs through a lot of the town and connects communities

28

 That adapting to, and mitigating against, the impact of climate change is a priority in all activities delivered or instigated by the Town Council.

Plan projects

Greening the Town

Support the excellent work currently carried out by both the Town Council and other community and voluntary organisations to plant trees and flowers, weed the flowerbeds and pavements and pick up litter. This work is on-going in locations across the town.

Grow Your Own

Support projects which provide community managed greenspaces, and edible planting schemes. Lobby for the delivery of high quality, accessible allotments with a water supply in all new and existing housing developments across the town.

Greenspaces

Promote the idea of green corridors through the town connecting greenspaces, provide pocket parks and new green areas. Improve access to the River Lemon.

Support – infrastructure

Ensure all new developments are adequately supported by appropriate community infrastructure, thus creating new communities and reducing the need to travel elsewhere to access facilities.

Charge It!

Encourage the provision of electric vehicle charging points.

Spread the word

Work with existing campaign groups in the town and district to share messages about the importance of adapting to and mitigating against the impact of climate change. Seek to support groups that promote environmental awareness.

Promote walking and cycling

That the Town Council work with existing groups in the town, as well as through the planning process to promote and seek to improve walking and cycling routes across the town.



Community

The Town Council recognises that the town and its activities have become increasingly reliant on an army of volunteers from a diverse range of organisations. These organisations support activities across the town, including gardening, entertainment and community support.

Consultation feedback



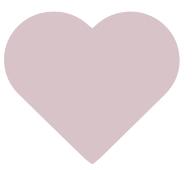








local community groups that are keen to tidy their neighbourhoods and help with planting and maintenance of planting



I love living here



about local community projects



Support

The Town Council should support community facilities in new areas of housing development (e.g. NA₃)

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• That the Town Council and other agencies support the efforts of voluntary and community groups in the town.

Plan projects

Promote it:

The Town Council continue to promote and support the work of other organisations across the town through events, advertising and attendance by members of the Town Council where they are available.

Fund it:

The Town Council's existing grants schemes are used to support a variety of community organisations and projects across the town.

Support It:

Where relevant and following a formal request, the Town Council actively pledges its supports for projects in the town. The Town Council will actively support projects that pledge to make an active and appropriate use of a derelict or under-used building in the town centre.

Help!

The Town Council will signpost to sources of information and support for people living in the town, particularly in light of the current cost of living crises.









Delivery

Newton Abbot Town Council recognises that it cannot deliver this Plan without others. Continuing to improve the town will require time, investment and the support of public, private and voluntary/community sector organisations, as well as individual residents.

Linger Longer

Encourage visitors to the town to stay longer by providing more benches and reinstating options to pay for car parking at the end of stay. Create a European style meeting area in Market Square, by providing chess tables, an outdoor piano and a seating area.

LEAD DELIVERY PARTNER

Newton Abbot Town Council can improve street furniture. Proposals to change car parking arrangements or make improvements to Market Square would need the co-operation and investment of Teignbridge District Council.

TIMESCALE

BENCHES WITHIN 12 MONTHS, OTHER ASPECTS MAY TAKE LONGER.

Encourage families

Encourage families to linger in the town by providing play equipment and street games for those with younger children.

LEAD DELIVERY PARTNER

Newton Abbot Town Council with the support of other partners including Teignbridge District Council

TIMESCALE: BY END 2024.

Greening the Town

Support the work of both the Town Council and other community organisations to plant flowers and remove weeds in the town.

LEAD DELIVERY PARTNER

Newton Abbot Community Interest Company and Newton Abbot Rotary Club together with other voluntary organisations.

Newton Abbot Town Council retains responsibility for some areas.

TIMESCALE: ON-GOING.

Youth Cafe

Provide an after school youth café in a town centre location. The café would be staffed by suitably qualified professionals to support



professionals to support those with anxiety/mental health issues.

LEAD DELIVERY PARTNER

An appropriate delivery body would need to be identified.

TIMESCALE: BY END 2025.

Redevelopment of the Seymour Horwell site

Support the redevelopment of the former Seymour Horwell site.



LEAD DELIVERY PARTNER

Developer responsible for the site. Newton Abbot Town Council to support the redevelopment as appropriate.

TIMESCALE: BY END 2025.

Voice 4 Youth

Create a Youth Forum to give young people the chance to express their views and opinions.

LEAD DELIVERY PARTNER

With appropriate financial support, Newton Abbot Community Interest Company could lead on this Project, working with Young Devon and other interested groups including local schools.

TIMESCALE: BY END 2023.

Support the town

Continue the excellent support provided by the Town Development Manager to local business. Continue the programme of events in the town.



LEAD DELIVERY PARTNER

Newton Abbot Town Council.

TIMESCALE: ON-GOING.

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Moving Along

That a review of local bus services be carried out, including consultation with both operators and users.

LEAD DELIVERY PARTNER

Devon County Council is the authority responsible for bus services. Working alongside Teignbridge District Council, Newton Abbot Town Council could coordinate a review, with input from Devon County Council, local bus operators and Newton Abbot Community Transport

TIMESCALE: BY END 2024.

Town Centre facilities

Reflect on the needs of young people in the town, including the provision of appropriate facilities.

LEAD DELIVERY PARTNER

Newton Abbot Community Interest Company and Newton Abbot Town Council with input from other relevant

TIMESCALE: ON-GOING.

Accessibility

Heard a whisper

Provide clearer information about local activities and groups.

LEAD DELIVERY PARTNER

Teignbridge Together through Teignbridge CVS is seeking to address this priority. Other organisations can support and promote local activities as required.

TIMESCALE: ON-GOING.

Theatre & Arts Training Academy

Develop a town centre facility where young people can receive training in performing arts or production management.

LEAD DELIVERY PARTNER

An appropriate delivery vehicle is yet to be identified to take forward this proposal.

TIMESCALE: BY END 2025.



That the needs of an ageing population are fully considered in plans for the Town Centre.



LEAD DELIVERY PARTNER

Teignbridge District Council and Devon County Council with input from Newton Abbot Town Council.

TIMESCALE: ON-GOING.

Cultural Venue

Provide a cultural venue within the town centre for both local and touring performances.

LEAD DELIVERY PARTNER

An appropriate delivery vehicle is yet to be identified to take forward this proposal.

TIMESCALE: BY END 2028.

Promote routes for walking and cycling

Promote walking and cycling routes with clear signage and information. Encourage bicycle hire schemes.

LEAD DELIVERY PARTNER

Teignbridge District Council and Devon County Council would need to lead on improvements to walking and cycling routes in the town.

TIMESCALE ON-GOING.



Raising voices

Network and share information amongst cultural groups in the town.

LEAD DELIVERY PARTNER

The Heart of Teignbridge Cultural Association should lead on delivery of proposals impacting the cultural life of the town.

TIMESCALE: ON-GOING.

Art in the Town

Support the installation of public art in key locations in the town centre.



LEAD DELIVERY PARTNER

With support from Teignbridge District Council and Newton Abbot Town Council, Newton Abbot Community Interest Company could seek grant funding to progress this project. Teignbridge District Council could use Section 106 monies to deliver public art in the town.

Support – infrastructure

Ensure new residential areas within

the town have adequate community

TIMESCALE: BY END 2024.

Respect the Past, Embrace the Future

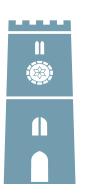
Celebrate the town's heritage, including those buildings which are not listed.

LEAD DELIVERY PARTNER

Newton Abbot Town Council should use the planning process to express the views of local people in respect of planning proposals.

TIMESCALE:

ON-GOING.



Grow Your Own

Support projects which provide community managed greenspaces planting schemes.

LEAD DELIVERY PARTNER

The Allotments Association working alongside local voluntary organisations. Newton Abbot Town Council can use the planning process to ensure that land allocated for allotments is of suitable quality, is accessible and has a water supply.

TIMESCALE: ON-GOING.

should facilitate the provision of adequate infrastructure through the Local Plan and Development Management process. Newton Abbot Town Council should use the planning process to express the

infrastructure.

LEAD DELIVERY PARTNER

Teignbridge District Council

respect of infrastructure provision.
The town's Community Infrastructure
Levy funding through the Neighbourhood
Plan presents a real opportunity for
investment in infrastructure in new
residential communities.

TIMESCALE: ON-GOING.

views of local people in

Taking a dip

Explore opportunities to improve leisure facilities in the town, particularly swimming pools.



LEAD DELIVERY PARTNER

Teignbridge District Council are currently responsible for leisure facilities, but other appropriate bodies may be identified.

TIMESCALE: ON-GOING.

20

Charge It!

Encourage the provision of electric vehicle charging points in key locations.

LEAD DELIVERY PARTNER

Newton Abbot Town Council should use the planning process to express the views of local people in respect of electric charging points.

The Town Council is also exploring ways to deliver EV charging

TIMESCALE:

ON-GOING.

Greenspaces

points in key locations.

Work with the Garden Communities initiative currently being delivered by Teignbridge District Council to promote green corridors and pocket parks in the town.

LEAD DELIVERY PARTNER

Teignbridge District
Council will progress the
Garden Communities
initiative. Newton Abbot
Town Council should use
the planning process to
express the views of local
people in respect of the town's
green infrastructure.

TIMESCALE: ON-GOING.

Spread the word

Work with existing campaign groups in the town and district to share messages about the importance of adapting to and mitigating against the impact of climate change. Seek to support groups that promote environmental awareness.

LEAD DELIVERY PARTNER

Existing campaign groups in the town and district (including Plastic Free Newton Abbot and Action on Climate in Teignbridge) should be supported to share appropriate information about environmental awareness and climate change.

TIMESCALE: ON-GOING.

Promote it:

Promoting and supporting the work of community organisations in the town.

LEAD DELIVERY PARTNER

Teignbridge CVS with support from other voluntary and public sector organisations.

TIMESCALE: ON-GOING.

Fund it:

Using existing Town Council grant schemes to support a variety of community organisations and projects across the town.

LEAD DELIVERY PARTNER

Newton Abbot Town Council will continue to make information available about grant schemes.

TIMESCALE: ON-GOING.



Support It:

Town Council supports active and appropriate use of a derelict or under-used buildingss in the town.

LEAD DELIVERY PARTNER

Groups would need to make a formal request for support. The Town Council to discuss as appropriate.

TIMESCALE: ON-GOING.



Help!

The Town Council will signpost to sources of information and support for people living in the town, particularly in light of the current cost of living crises.

LEAD DELIVERY PARTNER

Newton Abbot Town Council working with other voluntary groups in the town, including Newton Abbot CIC.

TIMESCALE: ON-GOING.



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