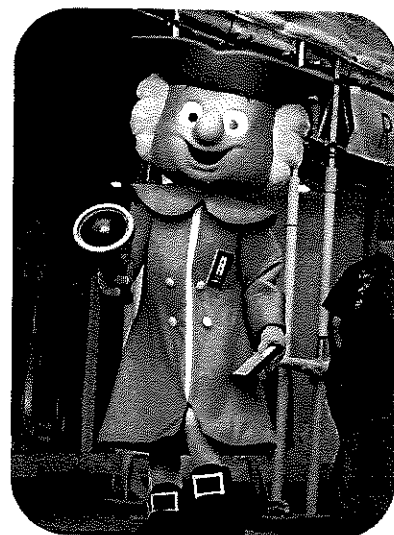




ANNUAL REPORT

2019 / 2021



Councillor Richard Jenks

Mayor - 2019/ 2021



LOCAL COUNCIL
AWARD SCHEME
FOUNDATION

Phil Rowe

Town Clerk



CONTENTS

Overview 2019/2021

Presented by the Mayor of Newton Abbot,
Councillor Richard Jenks

Details of Councillors names and addresses

Details of staff names and E-Mail

Annual Report – Summary of work of
Committees, Sub-Committee
and Working Parties

End of year accounts – March 2020

Town Development Manager Annual Report

REPORT FROM THE MAYOR OF NEWTON ABBOT, COUNCILLOR RICHARD JENKS ON BEHALF OF THE TOWN COUNCIL.

2020 – 2021

Introduction and the Pandemic

This year has had a real impact on the lives and wellbeing of many residents across Newton Abbot. No one could have predicted the pandemic and how it would affect every part of how we went about our daily business.

For many it led to isolation and not being able to meet and socialise with friends and family. However, what we did see was a community coming together, support groups were set up and help provided to deliver shopping, medicine, and food parcels.

Along with my son, Councillor Chris Jenks and fellow Councillors Phil Bullivant and Brian Hayes we cooked meals for families across the Teignbridge area.

Newton's Place

Our new Community Hub and the Town's new Museum will be open to the public to experience once Covid Regulations allow. It has been showcased on television, newspapers and through the media of radio.

It has had terrific reviews and will provide a lasting legacy to the town's rich heritage that dates back over 2000 years.

Events

Despite the pandemic there were limited events happening including opening of new businesses, commemorations of Remembrance Sunday and Royal British Legion Decoration Day.

The resident at Southlands completed a sponsored virtual cycle ride to Penzance.

Our hope is that this year there will be various events including band concerts and street entertainment. We want our Town to return to normal with everyone feeling safe.

The Town Team

I am very fortunate to have a great support network around me including Carla Winsborrow, the Mayor's Secretary, and many other super personnel at Newton's Place.

It was marked though with sadness when Kieran, a highly respected member of the team passed away after a short illness. He will be greatly missed by all those who worked with him and came into contact with him. Our deepest sympathies are extended to his family and friends.

My fellow Councillors have provided great support to myself, each other, staff, and residents. I thank each and everyone for their commitments which they do for no payment or reward other than for the satisfaction of serving their community.

I also want to thank the Mayoress, Karen has been at my side for many of the events during the past two years.

I am lucky to have my son Chris who is a fellow Councillor and has contributed to our work and projects in the community.

Finally, I want to acknowledge the support and work of my Chaplain, Reverend Gareth Regan. Gareth is a great ambassador for his Church, the Council, and our town.

Conclusion

I count myself honoured and privileged to have had the opportunity to represent our ancient town on behalf of my fellow Councillors and residents.

I do hope that my Deputy, Mike Joyce, and his wife Sue will have a fulfilling year.

Thank you so much to everyone who has contributed to the welfare of our town and residents. It is what community is about.

Mayor of Newton Abbot 2019 – 2021
Councillor Richard Jenks

MAYORAL YEARS 2019 – 2021

ENGAGEMENTS CARRIED OUT BY MAYOR – COUNCILLOR RICHARD JENKS

2019

Thursday 16 th May	Choosing of Totnes Mayor Ceremony, Totnes
Wednesday 22 nd May	Re-opening of the Sloop Inn, Kingskerswell
Friday 24 th May	Crowning May Queen for Wolborough C of E School
Saturday 25 th May	Beating of the Borough Bounds
Tuesday 28 th May	100 th Birthday celebration at Southlands Care Home
Wednesday 29 th May	Beating of the Newton Bushell Bounds
Sunday 2 nd June	Decoration Day
Thursday 6 th June	D Day Commemorative Service
Saturday 8 th June	Classic Motorshow
Sunday 9 th June	Band Concert in Courtenay Park
Thursday 13 th June	HMS Triumph Affiliation Day
Friday 14 th June	St. Luke's Feast of Consecration
Saturday 15 th June	Ale Tasting
Saturday 15 th June	Summer Nights Street Food Event
Friday 21 st June	Private view of Denbury Summer Art & Music Festival
Saturday 22 nd June	Visit from Besigheim and Twinning Association
Saturday 22 nd June	ATC Presentation Evening
Sunday 23 rd June	Besigheim Tinning Association Dinner
Monday 24 th June	ATC President Inauguration
Friday 28 th June	Stover School Speech Day
Saturday 29 th June	Crowning of Carnival Queen
Thursday 4 th July	Lammas Fair, Exeter
Sunday 7 th July	Band Concert
Tuesday 9 th July	Carnival Poohsticks

Tuesday 9 th July	Carnival Children's Fun Games Evening
Wednesday 10 th July	Carnival Duck Race
Wednesday 10 th July	Carnival Tractor Pull
Thursday 11 th July	Carnival Tea Dance
Thursday 11 th July	Carnival Bingo
Friday 12 th July	Carnival Fun Run
Saturday 13 th July	Carnival Day Fun
Saturday 13 th July	Carnival Procession
Saturday 13 th July	Summer Nights Street Food Event
Sunday 14 th July	Carnival Praise
Wednesday 17 th July	Avenue Church Coffee Morning
Thursday 18 th July	Newton in Bloom Schools Painting Competition Presentation
Thursday 18 th July	Devon General Society Civic Run from Exeter to Torquay
Thursday 1 st August	Opening of Aldi
Friday 2 nd August	Presentation of cups at the Barham Cup Rowing Relay Race
Saturday 3 rd August	Cavanna Show Home Launch
Friday 9 th August	Torbay Civic Lunch
Sunday 11 th August	Band Concert
Friday 30 th August	Opening of The Works
Tuesday 3 rd September	Raising of the Red Ensign Flag
Saturday 7 th September	Autumn Fayre
Sunday 8 th September	Band Concert
Monday 9 th September	Re-Launch "The Junction" Youth Centre
Tuesday 10 th September	Time Capsule Opening at Coombeshead Academy
Friday 13 th September	visit to Besigheim with Twinning Association
Friday 19 th September	Teignbridge Scouts AGM

Friday 20 th September	Society of Arts Concert
Saturday 21 st September	Friends of WI Cream Tea Party
Sunday 22 nd September	Dawlish Town Council Civic Service
Saturday 28 th September	Classic Motorshow
Thursday 3 rd October	No Hungry Holidays Thank you Tea.
Thursday 3 rd October	Newton Abbot Musical Comedy Society Civic Performance
Sunday 6 th October	Civic Service
Friday 18 th October	Society of Arts Concert
Saturday 19 th October	Newton Abbot Charity Ball
Friday 1 st November	Unicare Devon Re-Launch
Tuesday 5 th November	Poppy Appeal
Saturday 9 th November	St. Leonard's Fair
Sunday 10 th November	Remembrance Sunday Parade
Monday 11 th November	Coombeshead Academy Remembrance Day Service
Monday 11 th November	Unveiling of Commemorative Bench
Tuesday 12 th November	Launch of Salvation Army Toy Appeal
Saturday 16 th November	Society of Arts Concert
Thursday 21 st November	Proffering of Toll from St. Leonards Fair
Saturday 23 rd November	Avenue Church Christmas Market
Saturday 23 rd November	Christmas Lights Switch on
Saturday 30 th November	St. Luke's Church Christmas Fair
Tuesday 3 rd December	Rowcroft Hospice Light up a life Service
Wednesday 4 th December	Victorian Evening
Sunday 8 th December	Teignmouth Town Council Carol Service
Monday 9 th December	Kingsteignton Town Council Civic Carol Service
Tuesday 10 th December	HMP Channings Wood Carol Service
Wednesday 11 th December	Lantern Parade

Thursday 12 th December	100 th Birthday Celebration at Southlands Care Home
Thursday 12 th December	ATC Christmas Dinner
Friday 13 th December	Stover School Carol Service
Friday 13 th December	Choir 86 Charity Fundraising Concert
Sunday 15 th December	Rowcroft Friends "Celebration of Christmas"
Wednesday 25 th December	Visit to Newton Abbot Hospital

2020

Thursday 9 th January	Newton Abbot Musical Comedy Society Civic Performance
Sunday 26 th January	Society of Arts Concert & Presentation of Grants Cheque
Friday 31 st January	Opening reception for The Green Room
Sunday 2 nd February	Totnes Civic Service
Tuesday 4 th February	Dyrons Journal Talking Newspaper
Saturday 22 nd February	Totnes Elizabethan Supper Party
Sunday 23 rd February	Society of Arts Concert
Monday 24 th February	Fairtrade Event
Saturday 7 th March	Portreeve Dinner
Monday 9 th March	Raising of the Commonwealth Flag

(ANY ENGAGEMENTS CARRIED OUT DURING THE REST OF 2020 WERE EITHER CARRIED OUT VIA ZOOM OR SOCIALLY DISTANCED DUE TO COVID 19)

Sunday 7 th June	Royal British Legion Decoration Day
Monday 22 nd June	Southlands Care Home Residents Virtual Cycle Rid
Tuesday 11 th July	50 th Anniversary of Percy's
Friday 17 th July	Opening of Waffle Inn
Monday 20 th July	Opening of No Limits Café
Saturday 1 st August	Commencement of Street Marshalls
Saturday 8 th August	Presentation of Certificates and Award Ceremony for Talk Action

Monday 28 th September	Southlands Care Home - Walk for Cancer
Wednesday 21 st October	Presentation of cheque to charity Homestart
Thursday 22 nd October	Community Transport AGM
Monday 26 th October	Open Evening Art Exhibition
Tuesday 27 th October	Presentation of cheque to charity 4 Dementia Carers
Sunday 8 th November	Remembrance Service
Friday 4 th November	Anniversary of Malt Accountants
Thursday 10 th December	Southlands Care Home 100 Birthday Celebrations of 2 residents

2021

Thursday 21 st January 2021	Teignbridge Scouts AGM
Monday 12 th April 2021	Attend opening of Levels Barbershop.
Friday 16 th April 2021	Service for HRH Prince Philip
Friday 23 rd April 2021	St. George's Day Ceremony
Tuesday 4 th May 2021	Start Southlands Care Home Virtual Cycle-athon

ENGAGEMENTS CARRIED OUT BY DEPUTY MAYOR – COUNCILLOR MIKE JOYCE 2019 -2020

2019

Saturday 8 th June	Borough Court Baron
Sunday 9 th June	Society of Arts Concert
Tuesday 11 th June	Re-opening of Argos
Saturday 29 th June	Bidwell Brook Summer Fete
Friday 5 th July	Amity Veterinary Care "Think Different" evening
Monday 8 th July	Carnival Quiz
Sunday 11 th August	Dawlish Carnival Opening Ceremony
Thursday 15 th August	Presentation of Quality Awards
Saturday 17 th August	Summer Nights Street Food Event
Thursday 22 nd August	St. Benets Residential Home Summer Garden Fete

Saturday 14 th September	Town Criers Competition
Sunday 15 th September	Chudleigh Civic Service
Thursday 19 th September	Community Transport AGM
Wednesday 9 th October	Healthy Happy Devon
Thursday 10 th October	Maid of Honour Presentation Tea
Friday 18 th October	St. Luke's Day Patronal Festival
Monday 21 st October	Carnival AGM
Saturday 26 th October	Borough Lawday
Tuesday 29 th October	Leaving party for Museum Volunteer.
Monday 11 th November	Remembrance Service
Sunday 8 th December	Ashburton Civic Service
Thursday 19 th December	St. Benets Residential Home Christmas Party
Thursday 19 th December	Bovey Tracey Candlelit Carol Service
Sunday 22 nd December	Torbay Civic Christmas Carol Service
Saturday 1 st February	Opening of Faye's Salon
Sunday 1 st March	Teignbridge District Council Civic Service
Monday 9 th March	Teignbridge District Council Raising of the Commonwealth Flag

Councillors, Names, Addresses and Telephone Numbers

Councillor Philip Bullivant
6 Gaze Hill
Highweek
Newton Abbot
TQ12 1QL
Home: 01626 365555
Mobile: 07768 355544
Email: philip.bullivant@newtonabbot-tc.gov.uk

Councillor Mrs Carol Bunday
19 Berry's Wood
Bradley Barton
Newton Abbot
TQ12 1UP
Home: 01626 334080
Mobile: 07780 858277
Email: carol.bunday@newtonabbot-tc.gov.uk

Councillor David Corney-Walker
Tykki-Dyw
Aller Road
Kingskerswell
Newton Abbot
TQ12 5AN
Home: 01803 875579
Mobile: 07866 871628
Email: david.corney-walker@newtonabbot-tc.gov.uk

Councillor Karen Crout
22 Haccombe Path
Newton Abbot
TQ12 4JB
Home: 01626 200304
Mobile: 07760 312645
Email: karen.crout@newtonabbot-tc.gov.uk

Councillor Colin Davieson
22 Margaret Gardens
Newton Abbot
TQ12 4DG
Home: 01626 367118
Email: N/A

Councillor Alex Hall
44 Aller Park Road
Newton Abbot
TQ12 4NQ
Mobile: 07730 047647
Email: Alex.Hall@newtonabbot-tc.gov.uk

Councillor Ryan Hall
9 Cricketfield Road
Newton Abbot
TQ12 2AS
Home: 01626 330467
Mobile: 07708 177349
Email: ryan.hall@newtonabbot-tc.gov.uk

Councillor Rob Hayes
79 Sandringham Road
Buckland
Newton Abbot
TQ12 4HB
Home: 01626 366203
Mobile: 07722 598318 IS THIS TO BE LEFT
Email: rob.hayes@newtonabbot-tc.gov.uk

Councillor Mike Hocking
19 Berrys Wood
Bradley Barton
Newton Abbot
TQ12 1UP
Home: 01626 334080
Mobile: 07456 076750
Email: mike.hocking@newtonabbot-tc.gov.uk

Councillor David Howe
16 Waltham Road
Newton Abbot
TQ12 1LH
Home: 01626 332573
Mobile: 07955 461185
Email: david.howe@newtonabbot-tc.gov.uk

Councillors Names, Addresses and Telephone Numbers (Continued)

Councillor Chris Jenks
3 Stoneleigh Close
Highweek
Newton Abbot
TQ12 1QZ
Home: 01626 353558
Mobile: 07393 948393
Email: chris.jenks@newtonabbot-tc.gov.uk

Councillor Richard Jenks
3 Stoneleigh Close
Highweek
Newton Abbot
TQ12 1QZ
Home: 01626 353558
Mobile: 07977 507280
Email: richard.jenks@newtonabbot-tc.gov.uk

Councillor Mrs Julie Ann Jones
29 Orleigh Avenue
Newton Abbot
TQ12 2TP
Home: 01626 369311
Mobile: 07951 591143
Email: j.jones@newtonabbot-tc.gov.uk

Councillor Mike Joyce
45 Torquay Road
Newton Abbot
TQ12 2JB
Home: 01626 337770
Mobile: 07712 668969
Email: mike.joyce@newtonabbot-tc.gov.uk

Councillor Colin Parker
22 Twickenham Road
Newton Abbot
TQ12 4JE
Home: 01626 363294
Mobile: 07801 966463
Email: colin.parker@newtonabbot-tc.gov.uk

Councillor Mike Pilkington
7 Forde Close
Abbotskerswell
TQ12 5NN
Home: 01626 353756
Work: 01626 352663
Mobile: 07813 269837
Email: mike.pilkington@newtonabbot-tc.gov.uk

Councillor Mike Ryan
66 Oaklands Road
Buckland
Newton Abbot
TQ12 4EE
Home: 01626 205212
Mobile: 07746 534065
Email: mike.ryan@newtonabbot-tc.gov.uk

Councillor Mrs Lesley Sheffield
7 Hazel Close
Milber
Newton Abbot
TQ12 4JY
Home: 01626 363720
Mobile: 07879 922888
Email: lesley.sheffield@newtonabbot-tc.gov.uk

For details of the Devon County Councillors representing the two Newton Abbot electoral divisions and Teignbridge District Councillors representing the four Newton Abbot wards see final page.

OFFICERS

Town Clerk

Mr Phil Rowe
Newton's Place
43 Wolborough Street
Newton Abbot
TQ12 1JQ
Telephone: 01626 201120
Mobile: 07850 795071

Fax: 01626 369674

Website: www.newtonabbot-tc.gov.uk

E.Mail: phil.rowe@newtonabbot-tc.gov.uk

Deputy Town Clerk

Ms Sam Scott
Monday – Thursday

Email: sam.scott@newtonabbot-tc.gov.uk

Mayor's Secretary

Mrs Carla Winsborrow
Tuesday – Friday

Email: carla.winsborrow@newtonabbot-tc.gov.uk

Events Co-ordinator Job Share

Miss Kelly Burridge

Email: kelly.burridge@newtonabbot-tc.gov.uk

Mrs Natalie Hicks
Part Time 3 days a week

Email: natalie.hicks@newtonabbot-tc.gov.uk

Office Administrator

Miss Kelly Burridge

Email: kelly.burridge@newtonabbot-tc.gov.uk

Principal Administrator

Mrs Alex Robinson
(Monday - Thursday)

Email: alex.robinson@newtonabbot-tc.gov.uk

Facilities Maintenance Officers - Mr Harry Rodgers 07856 668216

Housekeeper

Mrs Michele Webber

Newton Abbot and Great Western Museum.

Opening Hours :- The Museum is now CLOSED

Curator: Mrs Felicity Cole
2020
Tuesday - Friday

**THE NEW MUSEUM IS DUE TO OPEN EARLY
IN NEWTON'S PLACE**

Telephone: (01626) 201121

Email: museum@newtonabbot-tc.gov.uk

Website: www.museum-newtonabbot.org.uk and www.devonmuseums.net

Newton Abbot Museum Assistant Job Share

Charlotte Edwards – Part Time 3 days a week
Charlotte Dixon – Part Time 3 days a week

Email: charlotte.edwards@newtonabbot-tc.gov.uk
Email: charlotte.dixon@newtonabbot-tc.gov.uk

Town Development Manager

Sally Henley Telephone: 07595 893151 or 01626 201120 Email sally.henley@newtonabbot-tc.gov.uk

Newton Abbot Community Interest Company

Business & Community Development Officer - Emily Farrell
Telephone: 01626 206690

Email: manager@newtonabbotcic.org.uk

Town Crier

Mr Nigel Kenneison

Email: nigelk57@gmail.com

NEWTON ABBOT TOWN COUNCIL

ANNUAL REPORT 2020 - 2021

Report to the Annual Town Meeting Saturday 10th April 2021

1. INTRODUCTION

- 1.1 The Council and its Committees and Sub-Committee would normally receive presentations and reports on a variety of subjects, however due to the Government Restrictions imposed because of the COVID-19 Pandemic this has been severely limited. However work has continued with many local organisations to ensure that local issues are reviewed and moved forward despite the difficulties faced during these unprecedented times.

The Council received presentations from a few organisations, just prior to the first National Lockdown and at some online Meetings of the Council on the following:

Tom Dauben, Senior Advisor, Environment Agency on the work to manage flood risk in the town.

Councillor Richard Keeling, Chairman Teignbridge District Council and Fairtrade Ambassador to Teignbridge and Ms Sue Errington Fairtrade Devon Co-ordinator, Devon Development Education, provided an update to Council on the progress of re-establishing Fairtrade Status for Newton Abbot.

The Council received an update from the Town Development Manager, Mrs Sally Henley on the progress of the Future High Street Fund bid for grant funding by Teignbridge District Council and an update on the Town Centre plans for the re-opening of the High Street shops and businesses.

An update on the proposed Greater Exeter Strategic Plan was given from Councillor Mike Hocking. The new statutory planning document was intended to provide the framework for large scale strategic development (2020 to 2040) affecting the Greater Exeter area (including Newton Abbot) however plans have been currently suspended due to the collaborative work needed by neighbouring authorities.

County and District Councillor Mrs Jackie Hook, updated Members on the proposed scheme for 20 mph speed restriction on residential roads in the town and this was further explored following a presentation by consultant road traffic specialist seconded to Devon County Council. Plans to conduct a full public consultation on the extent and viability of the proposed scheme will take place once Government restrictions are lifted.

The Planning Committee received an online presentation from Mrs Emily Farrell, Planning Consultant on the Government White Paper – Planning for the Future.

Ms Helen Chessum, Co-ordinator for Plastic Free Newton Abbot having previously made a presentation to Councillors on measures to reduce single use plastic in the town requested that the Town Council pass a Resolution to endorse the work of Plastic Free Newton Abbot allowing them to apply for formal accreditation and continue their valuable work in the town.

The Council received an online presentation on Electric Vehicle Charging Points for the town, by ChargeWorks. A potential scheme to allow local residents who are restricted to on-street parking, to charge their vehicles overnight in the public car parks is being investigated and the findings will be reported back in due course.

The Council received a presentation from Councillor Alistair Dewhirst Portfolio Holder for Waste Management and Environmental Health and Colin Bignall Principal Environmental

Health Officer, Teignbridge District Council on the proposed Air Quality Action Plan for Newton Abbot.

Nigel Canham, the Council's Communications Advisor updated Councillors on a proposed project for the town to participate in a national scheme, Walkers are Welcome, whereby residents and visitors would be encouraged to make use locally identified routes in and around the town reaching out to the rural fringes and those routes share with our neighbouring parishes. A further report would be made to the Community Engagement Group in due course subject to the limitations of the Government Restrictions at this time.

Please note that either the Chairman of the Newton's Place Project Board or the Town Clerk continued to be provided with an update on the Newton's Place Project at all Council Meetings.

Please Note I have update 1.1 above but left section 1.2 below for Phil to review what I have put above and to add below – thanks Alex.

1.2 The other significant developments in the town include:-

- Progressing the Council's main priority, delivering Newton's Place, a community space. Work on the Heritage Fund supported £2.2m Project to deliver community rooms; a new town Museum and offices for the Town Council at the former St Leonard's Church in Wolborough Street continues with completion planned for late spring 2020. Along with plans to introduce a 'cultural quarter' in the town of Newton's Place, the Passmore Edwards Centre and St Leonard's Tower;
- Ongoing involvement in the economic vitality of the town by the Town Development Manager, Mrs Sally Henley;
- The operation of the activities of the Community Interest Company Chairman via Mrs Lynn McElheron;
- Issues with the ongoing development/use of the Community Garden on Town Council land at Vicary's Field by Transition Newton Abbot;
- Continued maintenance of Victoria Gardens (the Rose Garden) following the delivery of the project to totally transform the area into a beautiful and tranquil town centre amenity space, with views of the River Lemon;
- Ongoing maintenance of two areas of the Mill Leat adjacent to Bradley Manor/Allotments;
- Ongoing delivery of the contract for Christmas Illuminations in Newton Abbot with bespoke features procured by the Town Council delivering striking Christmas displays;
- Ongoing maintenance of the Town Quay. Sat in the shadow of the cycle/footbridge over the River Teign. The mobile refreshment facility continues to operate from The Quay during the Spring/Summer months since it commenced operation in July 2015;
- Ongoing maintenance of the refurbished Golden Lion Square at Bank Street, which this year saw the introduction of a new centrepiece bench designed and constructed by the students of South Devon College; with colourful backrest designs by pupils of Wolborough Primary School;

- Regular updates at Council meetings by County and District Councillors on their activities as they affect Newton Abbot.

1.4 The work of the Council is carried out by delegation to various standing Committees which, in turn, delegate powers and duties to Sub-Committees. The Council has continued to operate a new streamlined Committee structure with ever evolving terms of reference, Standing Orders and Financial Regulations. From May 2016 it has continued to operate a revised Committee Structure with more emphasis on community, heritage and improved financial reporting. This new structure was reviewed in late February 2017 when it was decided to continue with the revised structure. Members were of the view the new structure had worked well, and better reflected the current and future vision, aims and objectives of the Council.

1.5 The Council continues to undertake a number of activities and puts forward a number of representations which are suggested for detailed consideration and in many cases actioned by Teignbridge District Council, Devon County Council and other public utility services. In the past 6 years the Council has been partnering with the Chamber of Trade and Commerce on delivering CCTV through a Newton Abbot Security Trust. The Partnership has worked extremely well. Since 2015, the Town Council has funded the cutting of all grass verges throughout Newton Abbot arising from Devon County Council as Highway Authority cutting the service other than visibility splays for road safety purposes. For 2018, the Town Council operated a contract to maintain all areas of grass verges (including the visibility splays) and has agreed to continue with the increase of the number cuts from 4 to 6 throughout the year. From November 2014 the Town Council took over the leasehold ownership and operation of the Newfoundland Way public conveniences. The conveniences have subsequently been redecorated inside and out and continue to provide a valuable facility for residents and visitors alike.

2. INVOLVEMENT OF THE COMMUNITY

The Town Council has once again supported a number of community groups around the town, including Newton Abbot Community Interest Company.

Newton Abbot Community Interest Company was formed more than 10 years ago. The CIC seeks to improve the quality of life for all those living or working in Newton Abbot. We have a remit across the town and are involved in a variety of activities and projects. The CIC's activities broadly fall into three areas - direct delivery of projects, enabling and supporting other community organisations and activities, and lobbying for change and improvements within the town. We have the needs of the local community at the heart of everything we do. We run the Buckland Centre and support the day to day running of the Courtenay Centre. You can find out more by visiting our website at www.bucklandcentre.org

3. HIGHLIGHTS OF THE YEAR, COMMITTEE BY COMMITTEE

3.1 **Finance & Audit Committee** (Chairman, Cllr Colin Parker; Vice-Chairman, Cllr David Corney-Walker) and **Policy & Resources Committee**, (Chairman Cllr David Corney-Walker, Vice-Chairman, Cllr Mike Hocking).

These are the main Committees of the Council which meet on a regular basis to consider:

- ◆ Month by month income and expenditure statements, including balance sheets;
- ◆ Annual Governance and Accountability Return and internal audit report;
- ◆ Recommend policy to the Council;
- ◆ Recommend budget and Precept to the Council;
- ◆ Consideration of all aspects of the maintenance of property and assets of the Council;
- ◆ Deals with all matters relating to the staff of the Council;

- ◆ Reports from Council representatives that serve on various outside organisations;
- ◆ Regular updates by the Police Inspector based in Newton Abbot;
- ◆ Applications for financial support.

This year detailed consideration has been given to various issues, including the following:

- ◆ Successfully bid for Heritage Lottery Funding, (together with a number of other grant monies from other funding sources), to transform St Leonard's Church in Newton Abbot into a community space, known as 'Newtons Place';
- ◆ Involvement in Newton Abbot Community Trust to own, and maintain the public space, 'Golden Lion Square';
- ◆ Awarded a number of Shop Front Improvement grants to local business owners;
- ◆ Identified projects to be supported by the Elector's Fund;
- ◆ Ongoing contributions to the funding and management of CCTV facilities in Newton Abbot;
- ◆ Refining relations with the local press;
- ◆ Review of the Town Council's Vision & Priorities;
- ◆ The management of the Neighbourhood Plan Monitoring Group, following the successful outcome of the Referendum for the Newton Abbot Neighbourhood Development Plan for Newton Abbot;
- ◆ Review of the Council's Standing Orders and other strategic and operational policies pertaining to the work of the Council;
- ◆ The management of the ever-growing threat of 'cyber-security';
- ◆ The management and reporting of Community Infrastructure Levy income
- ◆ Continuation of the Localism Act and its various Regulations;
- ◆ The budget provides for grants and financial assistance to various organisations in Newton Abbot. (This sum includes an amount specifically for environmental projects). This year, we tried to assist as many organisations as we could, as many were suffering the effects of the pandemic.

This year grants were made to local organisations including;

↓ Newton Abbot Community Mutual Aid	£2,750.00
↓ Citizens Advice Teignbridge	£3,000.00
↓ Newton Abbot Community Transport	£3,000.00
↓ Home-Start Teignbridge	£1,000.00
↓ Meadowside	£1,000.00
↓ "Horsemanship For Health"	£ 250.00
↓ The Station (formerly the Junction)	£ 250.00
↓ All Saints Marsh Academy PTA	£ 250.00
↓ Canada Hill Primary School – PTA	£250.00
↓ Decoy Primary school PTA	£250.00
↓ Veteran's Farm-able Foundation	£250.00
↓ Tissues and Issues	£250.00

- 3.2 **The Strategic Planning Forum** has concentrated not only on current budget performance but also budget strategy and the Precept for 2021/2022/2023, together with setting out guidelines for all committee future budgets over the short and medium term. The overwhelming response from Councillors during this year's discussions was to be able to support the economic recovery and vitality of the town once the Government restrictions due to the COVID pandemic could be lifted.

- 3.3 **Community and Heritage Committee** - (Chairman, Cllr Mrs Lesley Sheffield); Vice-Chairman, Cllr Mrs Ann Jones has the responsibility for the Events, Museum, Newton in Bloom, (via the Community Engagement Group) and Allotments Sub-Committees, together with environmental issues and Town Council amenities.

Sadly, due to the Covid-19 pandemic, the committee has not been as active as it normally would have.

- ◆ Approved budgets for its Sub-Committees, (Events, Museum and Newton in Bloom);
 - ◆ A Community Resilience Forum to undertake the development of an Emergency Plan for Newton Abbot Town Council;
 - ◆ Responsibility for maintenance and provision of street furniture within the town;
 - ◆ The authorisation of Pavement Cafe Licence applications (for various town centre establishments);
 - ◆ The management of the Newfoundland Way Public Conveniences, (a devolved service from Teignbridge District Council);
 - ◆ The facilitation of grass verge cutting, (a devolved service from Devon County Council);
 - ◆ The maintenance of 40+ public footpaths within the Newton Abbot parish boundaries;
 - ◆ The management of the oasis that is Victoria Gardens;
 - ◆ Complete refurbishment of the town's war memorial;
 - ◆ Numerous floral displays within the town centre.
-
- ◆ The successful opening of the Museum on 3rd October for pre-booked appointments which has reached over 800 booked tickets;
 - ◆ The additional family sessions run by the Community Engagement Officer, to provide more suitable times for families.

- 3.4 **Community Engagement Group** (Chairman, Cllr Mrs Ann Jones; Vice-Chairman, Cllr Mrs Carol Bunday) has the responsibility for matters relating to community engagement within the town and wider community.

The Community Engagement Group would usually meet on a regular basis to discuss matters relating to the Museum, Newton in Bloom, the Allotments, CIC and other community issues, however the Council suspended all committee and sub-committee meetings in the light of the Government restrictions relating to the COVID-19 pandemic.

However, work has continued and the Museum team have been preparing the revised policies and the five year forward plan for the Newton Abbot Town & GWR Museum and St. Leonard's Tower's activities and events. The National Museum Accreditation programme was temporarily suspended by the awarding body, the Arts Council due to the pandemic but is due to resume this summer and the Museum will have all the necessary documents in place for the new Museum in Newton's Place.

The Newton in Bloom Gardening Competition had been suspended with the ongoing Newton's Place Project and unfortunately the government restrictions for schools meant that the Children's' Painting Competition had to be suspended as well; the theme was set to be 'Climate Change' and we were looking forward to the array of colourful and varied paintings submitted by all the local primary schools. This will be resumed once it safe to do so.

Whilst meetings have been suspended work has continued alongside under the canopy of Community Engagement:

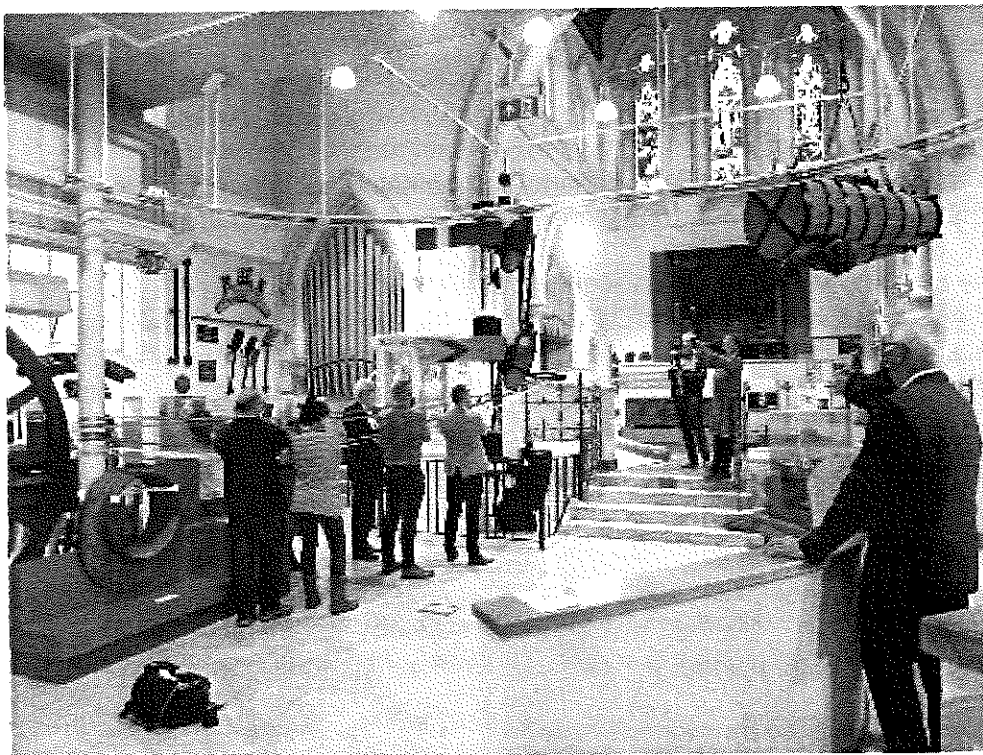
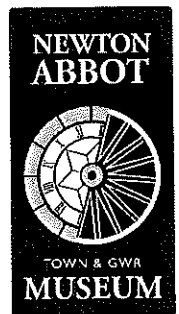
- ❖ Following the informative presentation by Audrey Compton, Founder Member of Action for Teignbridge and the Chairman of Action for Teignbridge Kate Benham on the work for Climate Emergency in the town, the Council declared a Climate Emergency at the end of

2019. A small group of Councillors pursue efforts on behalf of the Town Council in collaboration with the District Authority.

- ❖ Following further updates from Helen Chessum on Plastic Free Newton Abbot the Council made a Resolution at its meeting on 27th January 2021 pledging full support for their organisation allowing them to achieve formal accreditation to continue in Newton Abbot. The Town Council has taken steps to ensure that single use plastic is eliminated where possible and Councillor David Corney-Walker represents the Council on the local steering group.
- ❖ The District Authority have recently reviewed the Air Quality Action Plan for Newton Abbot and are supporting a new established Working Group within the Town Council to review measures for improving air quality in the town.
- ❖ The Town Council is considering joining a national initiative Walkers are Welcome to encourage walkers of all abilities to enjoy the local routes in and around the town and those extending out into the rural fringes and beyond into those shared with neighbouring parishes. The project is in its early stages but we look forward to developing a package for residents and visitors to enjoy once the Government restrictions can be safely lifted.

Newton Abbot Town & GWR Museum Annual Report 2020/21

The new Newton Abbot Museum opened its doors to the public for the very first time on 3rd October 2020. It was a small celebration due to the Pandemic, but it still caused quite a stir, and was well covered by the local media, newspapers, websites, BBC Radio Devon and digital platforms. It had been a long journey to get to this point, but it is now open!



The Mayor of Newton Cllr Jenks cutting coloured ribbons with 4 members of the public Darren Bevin, Lyndsay Cooper, Shane Morris, Andy Waites and the Curator.

Over 1,777 people watched the live event, and the virtual tour of the museum that had been uploaded onto the museum Facebook page reached 9,312 people. The public visited the museum in batches of no more than 6 an hour. The bookings flooded in. Their feedback was encouraging :

- *"Wonderful-restoration of the building and exhibits! Helpful staff"*
- *" Years ago when you were in the Market asking people what people wanted, I wrote " We want children in but please don't dumb things down like a play centre" I am so impressed at the exhibits, the explanations, the layout . Very well done indeed"*
- *" The museum was far better than I expected! Wonderful layout, packed full of exhibits with plenty of written information. We would come again especially if some new exhibits are added over time"*
- *" Fantastic museum, as a family of 4 with 2 children we could have stayed for hours! Everything accessible & easy to understand. Lots of practical hands on activities for all!"*

The comments continued to be positive with some additional suggestions to make viewing the restored Chancel ceiling easier, we are working on this now.

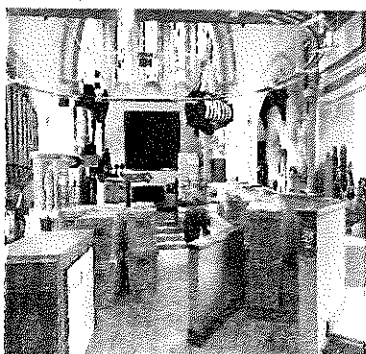
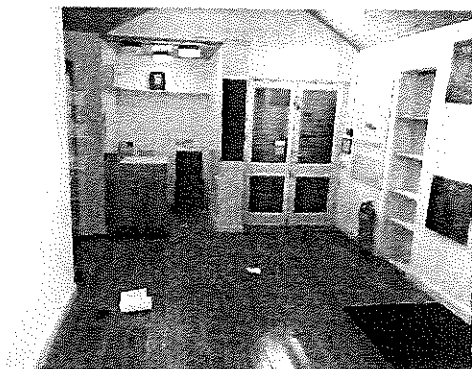
Just before Christmas the museum had managed to be open for one month and ten days with over 820 visitors having booked on- line. 593 people, managed to visit the museum before the 3rd lock down, which was encouraging since we had reduced our normal opening hours and days because of the virus.

We quickly realised that tickets for the Saturday hours were filling up extremely quickly. This is a prime visiting time for families with school age children as the weekday opening times were during school hours. We quickly responded to this by introducing additional visiting hours on Friday afternoons just for family groups from 16:00-17:00. This proved very successful and we were fully booked up until Christmas!

The Big Move

Getting the exhibitions ready in time for the opening was our main task, but we also had to move the entire museum collection to the new building, over 17,000 objects/documents. Here are some images of the old museum and the move

The old galleries almost empty (below)

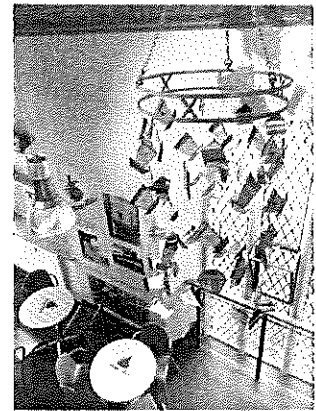
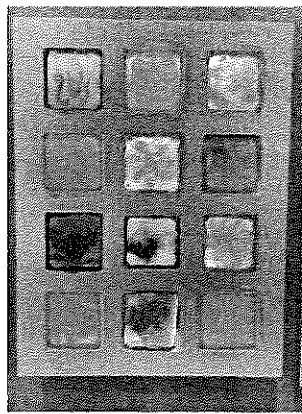


The new galleries filling up with removal boxes, and the overflow upstairs and one of the new store rooms (above)

Community Artworks in the new building

Due to the plethora of community activities undertaken as part of our Heritage Lottery Project outline, Newton's Place has many community artworks within the building.

1. **Your Space.** A dedicated cabinet has been created by the museum designers to enable community projects to be showcased. The current exhibition in the cabinet is The People's Museum – a sharing of personal items in highly decorated boxes.
2. **Light Box.** In the foyer we have a large lightbox that features images of local people from the museum photographic archive. Students at Newton College explored the collection and created their own photographic artwork to be included in the lightbox.
3. **Stained glass panels.** Two large glass panels are made up of many pieces of glass created by local groups – Newton Abbot Art Group, Museum volunteers, excluded pupils based at College House,
4. **Outdoor banners** The two banners at the front of the building were created after workshops with local primary schools. Children designed their own banners for the front of the building which fed into the final design.
5. **Madge Mellor chandelier.** Members of the public along with Town Council staff created tiny cups and slices of cakes to celebrate Madge Mellor's café, all displayed on one of the old light fittings from the church
6. **Glass blocks** inspired by the Sandford Orleigh Screen Students from Bearn's school created melded glass blocks after exploring the images of the screen.
7. **Young adults** with learning difficulties learnt stained glass techniques to create a stained glass panel about the town in the shape of the clock tower.
8. **Timecapsule.** The local community, memory café groups, sheltered housing residents, local schools and excluded pupils have all contributed to the design and decision process for what will be included in the Newton's Place time capsules.
9. **A series of glass fish** have been created by local families. We are still to find a place in the building for these beautiful glass tiles.



Digital connections

During the various lockdowns the museum team, Felicity Cole, Charlotte Edwards, Kate Green and Charlotte Dixon have been turning their attention on how to make the most of the available digital platforms. By connecting to the public in this way the museum has reached a much wider audience. The museum Facebook page and website have included blogs, mini film clips and behind the scenes photographs and videos. Prior to opening we shared lots of photos of the development of the building in a chronological series. The final post of the series that showed the finished refurbishment reached over 22,000 people – all keen to have a peek inside the brand new Newton's Place. In November Charlotte Dixon was filmed unwrapping the museum collection of Ladies underwear/ knickerbockers, this attracted 4,374 views!

Charlotte Dixon and Felicity Cole gave virtual tours of the museum to the Newton Abbot Rotary Club and the Devonshire Association and a tour of Iron Age Newton Abbot for a class of children isolated at home. We have been contacted by more clubs who also are asking for virtual tours.

Art Activity Packs to make your own Christmas cards were designed to give away during the two weeks leading up to Christmas. This was a pleasant surprise for visitors. We also created a Halloween Quest for children during the October half term which went down very well with our visitors.

The family visits were working really well, with plenty of activities and interactive elements for them to enjoy, all sessions were booked to the end of the year.

Changing displays

To ensure we rotate some of the collections and display objects that are not in the permanent galleries we have an Object of the Month case. The idea is that the community get to select from a range of objects which they would like to see on display. This month's object was chosen using a vote on social media. We also regularly change the photos on the photo wall display, so there is always something new to see in the museum.

Keep an eye out on our Facebook and Twitter pages for your chance to have your say and vote for the next Object of the Month.



'Whats the Story Newton Abbot?' Radio programme and podcasts

We applied for funding from the South West Museum Development fund and were granted £7,000 to find new ways to reach our 'locked down' community.

We set up a radio project in partnership with local broadcasters - Soundart Radio. Museum volunteers planned a series of ten, themed radio programmes that will share the history of the town and they have learnt how to use sound recording equipment to create radio content.



The first programme was launched on 27th December 2020 and the theme was Christmas - the programme shared historical tales plus 'Memories of Christmas in Newton Abbot' from residents and visitors in the town. Future programmes include the railways, a history of health, local parks and the cultural side of the town. In addition to the programmes, ten podcasts will also be available. Programmes are broadcast live each month on Soundart Radio (102.5FM) and audiences can 'listen again' by following links on the Museum website.

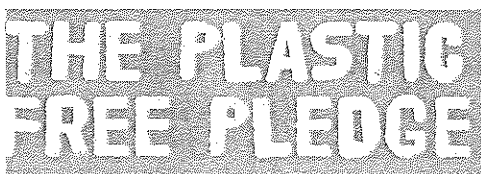
Museum Volunteers

We are delighted to welcome two new volunteers to the museum team and further volunteers are waiting to join the team post 'lock down'.

Kick Start scheme

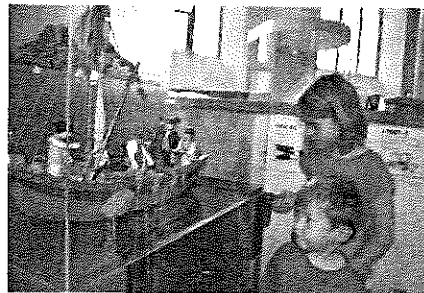
The museum is delighted to announce that we have been successful with an application for a Kickstart employee. They will be joining the museum team after an interview process, in October this year.

Plastic free pledge



The museum has just signed up to become a partner with Surfers Against Sewage Plastic Free Pledge to reduce the use of single use plastics.

We are looking forward to welcoming you all when we can open the museum again!
Do keep checking the website/Facebook page to find out how to book your visit when we can, re-open, the museum. www.museum-newtonabbot.org.uk

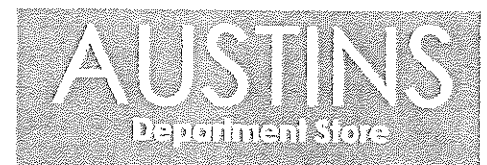
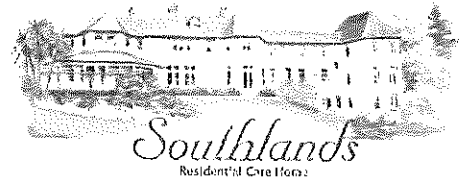
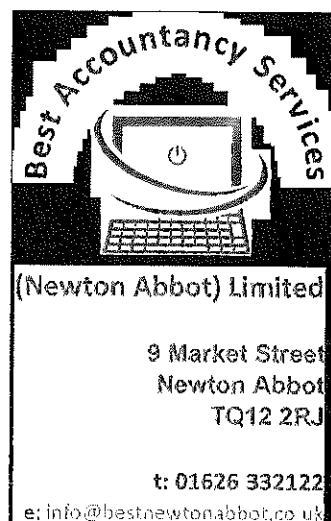


3.4 (b) Newton In Bloom Schools Painting Competition 2020.

No competition was held last year due to the Coronavirus.

Newton in Bloom Sponsorship 2021

Newton Abbot Town Council would like to thank local businesses, which have once again so generously sponsored many of the displays in the town centre. Thank you for your continued support.



3.5 Allotments –

The Town Council has a management agreement with the Newton Abbot & District Cooperative Allotments Association Limited which is responsible for allotment fields at Decoy, Blake's, Cooke's, Coach Road and Bradley fields. Council representatives meet with the officers of the Association annually to discuss any issues, and more often if required. Whilst it has not been possible to meet face-to-face because of the restrictions due to the COVID Pandemic, the Association has worked hard to support its Members on each of the sites. Plot holders have found allotments to be extremely valuable in contributing to families health and wellbeing during these difficult times.

The Town Council also lets part of Vicary's field as allotments and has given over the remainder to Transition Town Newton Abbot as a community garden.

Negotiations continue to be ongoing regarding other suitable areas to be made available as allotment sites to be created arising from developments at Mile End Road and Hele Park.

3.6 Events Sub-Committee

BAND CONCERTS – MAY TO SEPT 2020

Unfortunately due to Covid 19 all band concerts had to be cancelled. The bands that were due to play during the summer of 2020 are booked to play for us in 2021.

Covid restrictions allowing the following will be playing

Sunday 13 th June	-	Exeter Railway Band
Sunday 4 th July	-	SW Comms
Sunday 8 th August	-	Okehampton Excelsior Silver Band
Sunday 22 nd August	-	Devon & Somerset Fire & Rescue Service Concert Band
Sunday 12 th September	-	Spectrum Music Concert Band

We would like to take this opportunity to thank Charles Royle Financial Advisors for allowing us to take over their sponsorship from last year to this year.

We would also like to thank Best Accountancy, Major G.W. Braden and Davie Construction for their continued support in sponsoring band concerts.

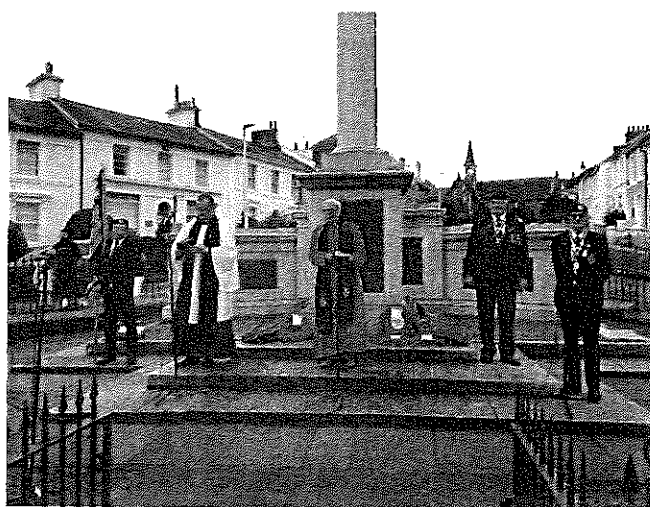
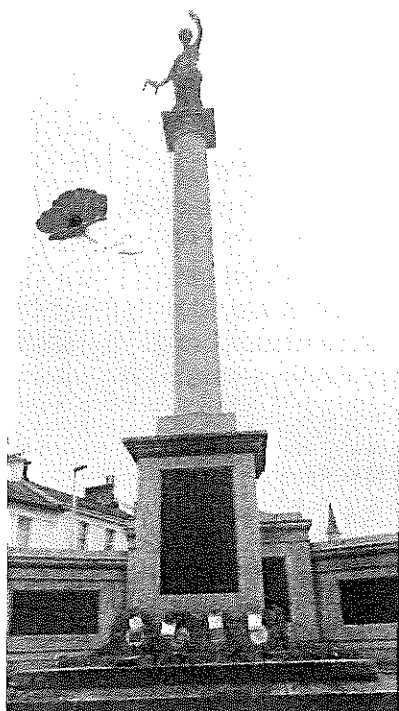
EVENTS 2020 ANNUAL REPORT

NATC have been saddened to not be able to hold their calendar of yearly events in 2020, normally offering the town residents and visitors alike a showcase of their finest events from the carnival and band concerts in the summer to the lantern parade and Victorian Evening in the Winter.

It may not have been possible to organise the events due to the pandemic last year, but we are positive that sometime this year when it is safe to do so we will start to hold our town events again, bigger and better than previous years.

We were fortunate to be able to hold one event in 2020, smaller than usual and our first ever 'live streamed' event of the annual Remembrance Sunday. It meant that the people of Newton Abbot were still able to remember those who have fallen at the annual Remembrance Sunday service but from the safety of their homes. There was a small gathering at the Memorial with a few readings and wreath laying's all of which were live streamed onto the NATC Facebook page for people to watch while at home. Thank you for all your support, NATC and the Newton Abbot Royal British

Legion were really grateful of the support of everyone who made this possible and safe during the pandemic.



Quote from Events Chair, Councillor Carol Bunday:

"2020 is a year that none of us want to see again, from hardships, lockdowns and personal sadness we have seen it all. Things that helped to bring our communities together, have had to be abandoned, we as a Town council had planned 2020 as a year of celebrations but Covid sadly put an end to it all.

So late in 2020 we started to look forward to a new year and new hopes. This year 2021 is not having the best of starts in fact it is a repeat of last year with events being cancelled or put on hold, but we as the Town Council, are planning to celebrate the reopening of our Town Centre as soon as the current restrictions are lifted. We look forward to welcoming you all back with events that will raise our spirits and support the businesses that rely on you supporting them.

We have again already unfortunately had to cancel some of this year's early events but we are planning to have our "Town Criers" event in September, and hopefully a full Christmas events program, so please keep an eye on Town Council's Facebook page and website for up to date information, as Chairman of events I hope to see you all in the town soon and wish you well and stay safe."

3.7 Planning Committee (Chairman Cllr David Howe; Vice-Chairman, Cllr Mike Joyce) meets every three weeks and looks in detail at all the planning applications affecting properties in Newton Abbot and its borders. During the past year it has considered and made recommendations to the Planning Authority, Teignbridge District Council on ??? planning applications. With the exception of (?) all recommendations have been implemented by the Planning Authority.

A further ?? applications affecting trees in conservation areas, or subject to tree preservation orders have been commented upon.

As further proof of the Council's involvement with the community, the Planning Committee would like to place on record its thanks to Eric Collar the Tree Warden.

The Planning Committee has during 2020 – 2021 had preliminary discussions and deliberations on a number major applications, including the following applications: -

20/00585/MAJ

BRADLEY - Houghton Barton, Howton Road, Newton Abbot

Hybrid application comprising outline application for up to 900 dwellings (C3), retirement/extra care accommodation (C2, C3), employment uses (B1, B2, and B8), primary school, (D1 and D2), mixed-use local centre (A1, A2, A3, A4, A5, B1, C2, C3, D1, D2), community and leisure (D1, D2), section of A382/A383 link road, strategic and local open space, and site preparation, other associated works and infrastructure (all matters reserved) and detailed application for Phase 1 comprising 408 dwellings (C3)

20/00586/MAJ

BRADLEY - Land west of Houghton Barton, Newton Abbot

Outline planning application for up to 250 dwellings (C3), including open space and site preparation, other associated works and infrastructure (all matters reserved)

20/00802/MAJ

BUSHELL - Halcyon Road Car Park, Halcyon Road, Newton Abbot

Erection of five storey 72 bed hotel with associated parking and landscaping

20/00921/MAJ

BRADLEY - Land at Hele Park NGR 283337 71975 Ashburton Road, Newton Abbot

Approval of details for 57 dwellings (Use Class C3), public open space, areas of play and landscaping (approval sought for layout, scale, appearance and landscaping)

20/00950/MAJ

BRADLEY - Land at Houghton Barton Howton Lane Newton Abbot

Construction of section of A382/A383 link road, between A383 and Howton Road, including A383 junction upgrades and associated works

20/01820/MAJ

BUSHELL - Sherborne House, Kingsteignton Road, Newton Abbot

Change of use of the third floor from a mixed use of office and consulting rooms (B1 and D1 use class) to ten residential apartments and associated works

The Committee continues to monitor closely the various policies and application of the Teignbridge Local Development Framework and Core Strategy which had been approved by the Planning Inspector in 2014. This Plan is now in the process of being reviewed and the Town Council will closely monitor this review and comment as appropriate. The Committee noted that the Newton Abbot Neighbourhood Development Plan (NDP) was adopted in June 2016 following a public Referendum in May 2016. During 2017 a new plan was introduced, the Greater Exeter Strategic Plan (GESP). This plan was intended to provide an overarching layer of planning control/direction above both Plan Teignbridge and the Newton Abbot NDP but has been currently suspended due to the necessary collaboration between neighbouring authorities. The Town Council will continue to follow the creation of this plan very closely, feeding into the consultation process on behalf of its implications for Newton Abbot. The Government White Paper – Planning for the Future, invited comment in the autumn of 2020 and the Planning Committee, sought advice from Planning Consultant Mrs Emily Farrell before making recommendations on behalf of the Town Council within the consultation period. The outcome of that consultation is awaited.

4. PUBLIC PARTICIPATION

The Town Council encourages members of the public to attend its meetings and its committees/sub-committees in order to listen to the debate, recommendations and decisions of the authority. Residents are also encouraged to attend to make representations or ask questions of councillors. It is pointed out that on every Agenda there is a business item entitled "Public Participation". During the Covid Pandemic the public were still able to attend and participate online meetings of the Council using access to the video links.

5. ACKNOWLEDGEMENT

I take this opportunity to thank all members of staff for their support during the past twelve months, and, of course, all Members of the Council on the various committees, sub-committees and working groups on which they have served. This has been a difficult year for the Council, as it has been for everyone, continuing to go about our business and deliver services in the face of a global pandemic brought about by Covid-19. Those first few weeks following the March 2020 'lockdown' were strange to say the least, but everyone, staff & Councillors alike just got on with it and went the 'extra-mile' not only to ensure there were no breaks in service delivery, but to also provide additional support to the local community. All members of staff had to quickly adjust to working from home and all the challenges that brought, but continued to deliver and without any complaint.

Unfortunately, right at the beginning of 'lockdown' a valued member of staff, Kieran Dore, passed away following a short illness not related to Covid. This was a real blow to everyone. Recruiting during a pandemic also brought its challenges.

On the democracy front, the Council did lose one Councillor during the year who moved out of the area which led to an election being called to fill the vacancy. At the elections held in May 2021, filling the vacancy was delayed due to the pandemic, the Council welcomed Alex Hall to the Bradley Ward. Councillor Hall is quickly learning to understand the workings of local government at this 'first tier' and we will be enjoying his involvement. All Councillors I believe continue to work together positively on behalf of the community of Newton Abbot.

Yet again I can confirm that none of the 18 Members of the Town Council receive any allowances when they act as Town Councillor. The Mayor and Deputy Mayor do however receive an allowance for their year of office.

P A Rowe
Town Clerk
April 2021

Newton Abbot Town Council

Income and Expenditure Account for Year Ended 31st March 2020

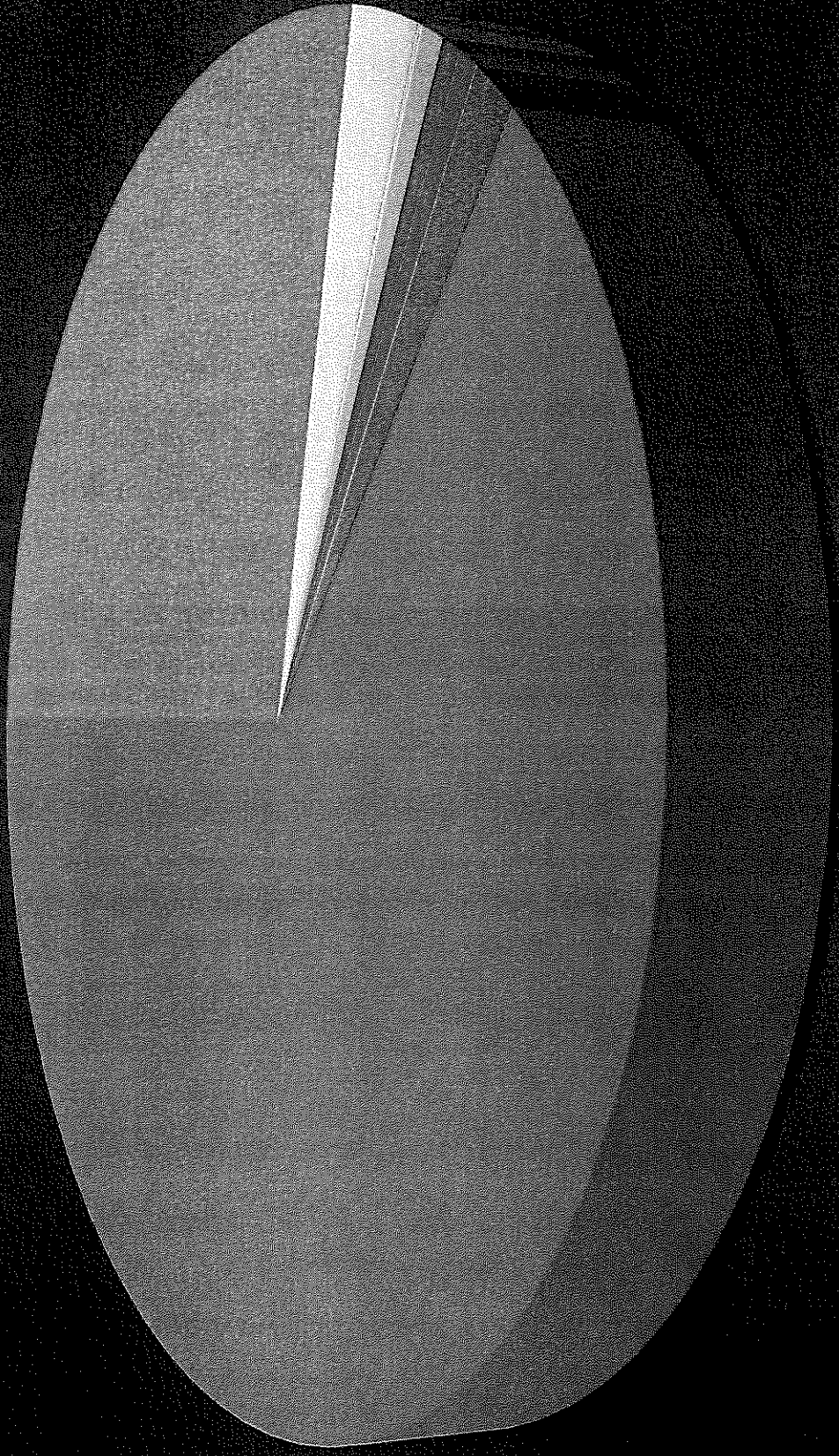
31st March 2019		31st March 2020
	Income Summary	
764,206	Precept	828,539
764,206	Sub Total	828,539
	Operating Income	
6,987	Admin F&A	0
191,727	Administration	166,394
2,172	Town Hall	372,325
568	Civic	452
0	Town Development Manager	1,410
598	St Leonard's Tower	601
0	War Memorial	15,000
11,239	CIC	21,583
11,106	Museum	42,825
5,169	Events	3,364
1,539	Newton In Bloom	1,586
2,523	Allotments	1,455
1,000	Footpaths	1,400
375	Town Quay	1,455
10,772	Other Amenities	11,850
1,375,984	Newton's Place	645,891
2,385,966	Total Income	2,116,129
	Running Costs	
58,743	Admin F&A	70,926
451,849	Administration	572,467
40,034	Town Hall	34,697
4,771	Civic	5,316
8,322	Town Development Manager	10,251
1,483	St Leonard's Tower	1,399
4,235	War Memorial	74,564
3,114	Victoria Gardens	2,864
1,052	Golden Lion Square	817
13	Newton Abbot Community Trust	13
0	CIC	937
7,970	Museum	24,882
23,397	Events	20,206
22,950	Newton In Bloom	19,403
4,125	Allotments	4,179
1,164	Footpaths	1,902
685	Bradley Leat	731
2,546	Town Quay	3,517
28,752	Other Amenities	33,661
635,752	Newton's Place	1,576,454
0	EMR - Election	15,646
1,300,959	Total Expenditure	2,474,833

Newton Abbot Town Council

Income and Expenditure Account for Year Ended 31st March 2020

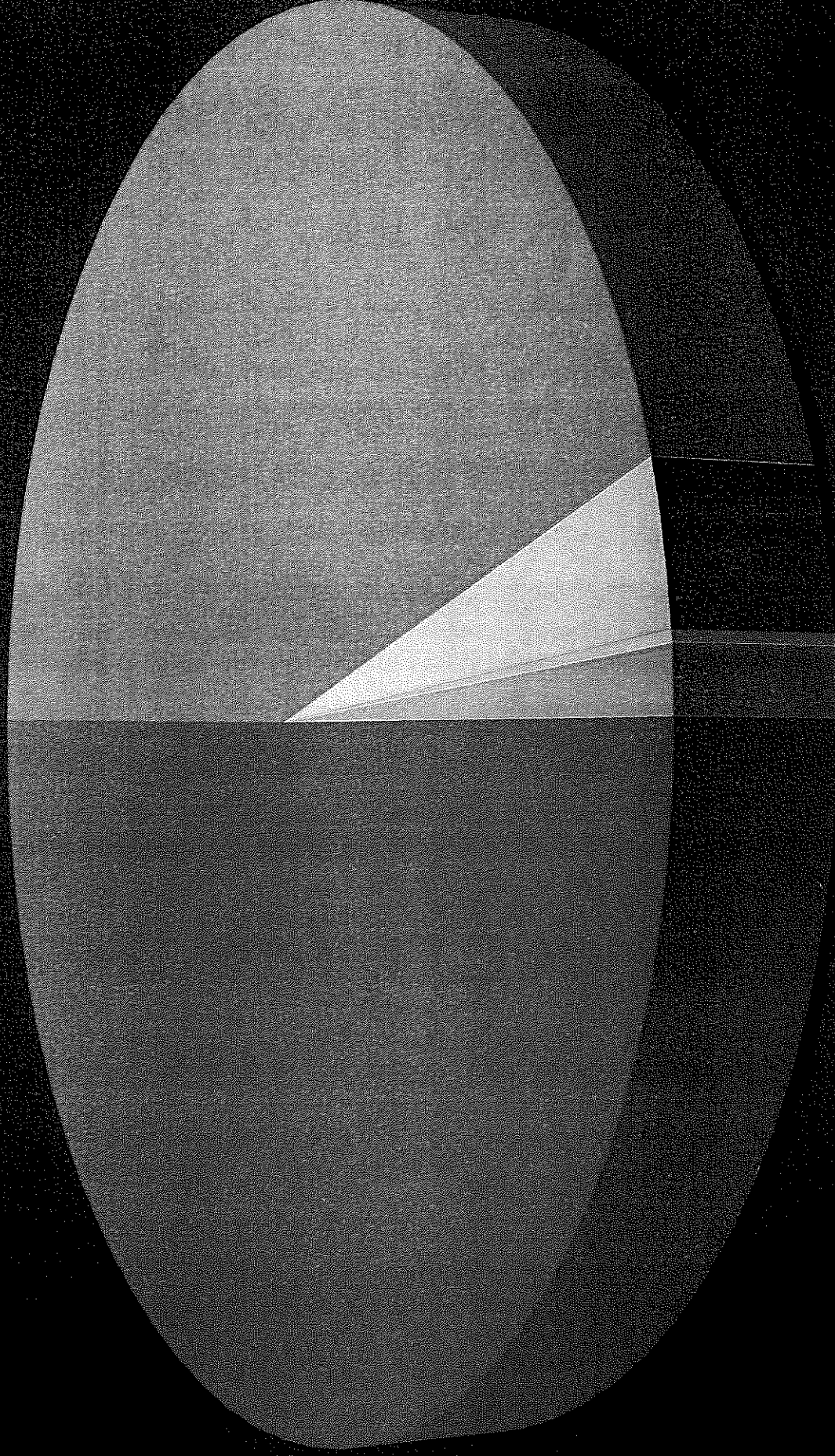
31st March 2019		31st March 2020
	General Fund Analysis	
37,963	Opening Balance	382,738
2,385,966	Plus : Income for Year	2,116,129
<hr/>		<hr/>
2,423,929		2,498,867
1,300,959	Less : Expenditure for Year	2,474,833
<hr/>		<hr/>
1,122,970		24,034
740,232	Transfers TO / FROM Reserves	(764,814)
<hr/>		<hr/>
382,738	Closing Balance	788,848
<hr/>		<hr/>

Newton Abbot Town Council Expenditure for the Year Ended 31st March 2020



- Running costs
- Museum
- St Leonard's Tower
- War Memorial
- Newton in Bloom
- Victoria Gardens
- Golden Lion Square
- Community & Heritage
- Newtons Place
- Events

Newton Abbot Town Council Income for the Year Ended 31st March 2020



■ Operating income (inc) NACIC ■ St Leonard's Tower ■ Museum ■ Events ■ Newton in Bloom ■ Community & Heritage ■ Newton's Place

Newton Abbot Town Council 2020/2021

Income and Expenditure Account for Year Ended 31st March 2021

31st March 2020

31st March 2021

	Income Summary	
828,539	Precept	866,039
828,539	Sub Total	866,039
	Operating Income	
0	Admin F&A	1,946
166,394	Administration	118,877
372,325	NEWTON'S PLACE	4,199
452	Civic	52
1,410	Town Development Manager	600
601	St Leonard's Tower	0
15,000	War Memorial	0
21,583	CIC	0
42,825	Museum	6,699
3,364	Events	0
1,586	Newton In Bloom	0
1,455	Allotments	1,965
1,400	Footpaths	0
1,455	Town Quay	250
11,850	Other Amenities	35,695
645,891	Newton's Place - DO NOT USE	31,101
2,116,129	Total Income	1,067,423
	Running Costs	
70,926	Admin F&A	105,565
572,467	Administration	597,254
34,697	NEWTON'S PLACE	47,802
5,316	Civic	1,037
10,251	Town Development Manager	5,365
1,399	St Leonard's Tower	4,280
74,564	War Memorial	2,604
2,864	Victoria Gardens	2,176
817	Golden Lion Square	130
13	Newton Abbot Community Trust	1,299
937	CIC	58,959
24,882	Museum	11,891
20,206	Events	5,084
19,403	Newton In Bloom	18,457
4,179	Allotments	2,855
1,902	Footpaths	172
731	Bradley Leat	0
3,517	Town Quay	2,801
33,661	Other Amenities	65,173
1,576,454	Newton's Place - DO NOT USE	408,735
15,646	EMR - Election	0
2,474,833	Total Expenditure	1,341,639

Newton Abbot Town Council 2020/2021

Income and Expenditure Account for Year Ended 31st March 2021

31st March 2020		31st March 2021
	General Fund Analysis	
382,738	Opening Balance	788,848
2,116,129	Plus : Income for Year	1,067,423
<hr/> 2,498,867		<hr/> 1,856,272
2,474,833	Less : Expenditure for Year	1,341,639
<hr/> 24,034		<hr/> 514,632
(764,814)	Transfers TO / FROM Reserves	369,057
<hr/> 788,848	Closing Balance	<hr/> 145,575 <hr/>

Town Development Manager Report for the Annual Meeting spring 2021

There was a time when the only 'Road maps' we were aware of were the ones produced by well known motoring organisations! We used these to get from A to B before the invention of Google maps and some of us still prefer the comfort and familiarity of a journey planned in this way. In current times though, we think of a very different thing and the government's 'Road map' has been a long-awaited beacon of light at the end of a very long and dark tunnel in the midst of our journey.

Whilst we were operating in very different ways last year, we had a better summer in the town centre, than perhaps we could have wished for. We missed our usual events, but businesses were pleased that people came out and shopped. We also managed a very successful Christmas season, with a superb display of festive lights, bringing with them a much welcome sense of normality. In line with other towns and cities, we didn't have our traditional 'switch on' event, but there was something rather lovely about walking through town and just finding them on at the end of November. It was a lovely surprise for many and thank you so much to everyone who got in touch with the town council to say so! I would also like to thank South Devon college for sponsoring our beautiful 'Tree on the Tower' and to the other local businesses, which despite the unprecedented nature of the trading year, managed to dig deep to make contributions to the cost. We even managed some successful socially distanced late-night shopping events, with live music on each of the three evenings, with additional market stalls and walk about characters. We also collaborated with the Mid Devon Advertiser and had a 'Winter Woodland Trail' which could be carried out safely over the course of December and at the end of which there were Austins vouchers for 2 lucky winners.

You might have seen me, fellow officers and town councillors out and about doing our 'pop-up' giveaways during December and you might still be wearing one of the 'snood' face coverings and the hand sanitisers might still be in your pockets? We wanted to say thank you to people for shopping locally and for supporting the high street in a practical kind of way. It was very encouraging chatting to people in town and there was an overwhelming sense of an understanding that if we want to continue to be able to 'go shopping' then we need to 'get out' of the house and 'get into town' with our credit cards and cash. To celebrate the reopening of non-essential shops and the joy of being able to visit hairdressers, barbers, and beauty salons again this April, the town council is giving away very useful re-usable fold up shopping bags to say thank you once again for supporting our town centre. You must be in it to win it though and so these bags are not available online!

Whilst it was disappointing that the lockdown was not lifted in time to give us the Easter we had hoped for, businesses, without exception, have taken the view that they would prefer to open gradually and 'for good' rather than to rush things. Our opening of non-essential shops and outdoor hospitality on 12th April was very positive and continues to be so! Much of the attraction of Newton Abbot as a town centre, revolves around the social side of things and so we are looking forward to mid-May when many will be relishing the thought of being able to sit down inside and share a coffee, a meal, or a bevvy or two with friends! I do hope that residents will feel reassured that our businesses have done everything they can to ensure the safety of their customers and I really hope people will get offline and instead pop into town.

Many businesses have used lockdown as an opportunity to spruce up, to re-think and to invest and so I'm sure that the community will continue to show the support which they did at Christmas. We have also had a flurry of new businesses which have appeared in our town centre, showing that Newton Abbot continues to buck the trend and is an attractive place to do business. I carry out a regular survey of property which is available to let in Newton Abbot town centre and the vacancy rate, despite the unfortunate disappearance of Argos and Burger King, continues to be nearly 50% lower than it is across the nation. In fact, we now have fewer vacant premises than before the pandemic! Town Centres are now not just about shopping, they are places where we get things done, where we meet both for work and for play. As more of the population continues to work from home, people have taken advantage of the opportunity to use their local centres more. Less time spent commuting means more time for other things. Many town centres have seen an uplift in footfall as people rediscover the convenience of popping into town.

In addition to the investment which individual businesses have been making, we also have the wonderful news that Future High Streets Funding to the tune of several million pounds, is coming our way. With improvements for the Market Hall and Market Square, amongst other projects, this is another boost for Newton Abbot this year.

Since the beginning of the pandemic, the town council has adopted a policy of ensuring the town centre is as accessible, clean, and attractive as possible, without resorting to the use of officious posters and tape and confusing one-way systems. As a result – the community has used its common sense and it has been heartening to see the courtesy with which everyone treats each other when going about their business safely. As with Christmas, we want to make sure that we have our best foot forward in the town this season and so the beautiful planting will once again be in place this summer, with hanging baskets and displays throughout the town and formal flower beds. Businesses too will be playing their part and so a trip into town should be an uplifting experience. Newton Abbot Town Council has also been busy ensuring that the public realm is clean and tidy. You may have seen our staff out with the jet washer and weed blaster during lockdown and so every effort is being made by the town council to make ours a town centre to be proud of.

We hope to be resuming some town centre events in late summer but in the meantime, following the success of our own little trail a couple of years ago, we will be partnering with Dartmoor National park once again this spring with a new Moor Otters Trail. 6 cheeky otter and cub sculptures will be found throughout the town centre and this is a lovely activity for families to enjoy and which we know will bring additional footfall into Newton Abbot. Do go to the website for more information on this great initiative! <https://www.dartmoor.gov.uk/enjoy-dartmoor/moor-otters>

I would like to take this opportunity of thanking the community for shopping locally and for supporting businesses which diversified during lockdown. There is no doubt that we need this support to be ongoing and not just a 'flash in the pan'. I have every confidence that as a nation, we have not lost our love of the activity of 'going shopping' and I feel encouraged that many have in fact fallen in love once again with their town centres. There are some exciting things happening in the near future and so there is every reason to see that future as being rather a rosy one!

