

# Newton Abbot Town Council

## Infrastructure Plan



- The use of this template is not mandatory. It is provided as a guide to the approach that should be followed when preparing an Infrastructure Plan.
- An Infrastructure Plan should either be prepared alongside a Neighbourhood Plan or Neighbourhood Plan Review, or as a standalone document when there is no Neighbourhood Plan Review or emerging Neighbourhood Plan.
- The Infrastructure Plan should contain priorities for the spending of CIL to support new growth (development).
- The Infrastructure Plan template includes simple guidance (in blue italics) explaining what each section should contain. These guidance notes do not need to be included in your Infrastructure Plan and can be deleted.
- The template is appropriate for both small Parishes and larger Parishes and Town Councils, but the level of content will vary depending on the size of the Town/Parish Council, the level of service provision/infrastructure within the area, and the level of expected growth.
- Town and Parish Councils must prepare and publish an Infrastructure Plan on their website if they wish to carry forward unspent CIL income beyond 5 years. The items within the plan should be generally supported by stakeholders including Teignbridge Council.
- Please consider the infrastructure requirements set out in Teignbridge Infrastructure Delivery Plan, which can currently be found via the following link: [sup-001-infrastructure-delivery-plan-march-2024.pdf](#) If you have any questions on the preparation of your Town or Parish Council's Infrastructure Plan, please email: [forwardplanning@teignbridge.gov.uk](mailto:forwardplanning@teignbridge.gov.uk)

# *(Newton Abbot Town Council)* Infrastructure Plan

## Step 1: Existing Infrastructure Audit

*(GUIDANCE: An audit should be taken of all key infrastructure, including services and facilities, in the Town or Parish to identify their location and catchment area, condition, quality, extent of use, capacity and accessibility. This provides an evidence base of the existing state of infrastructure. The table below contains some examples of types of infrastructure that should be included. In some cases it may be simpler to identify what elements are in poor condition or have insufficient capacity.*

*Please also include any infrastructure that lies outside the Town or Parish Council area that residents of the town or parish rely on.*

An audit has been undertaken of the existing infrastructure, including services and facilities, within *Newton Abbot Town Council* to identify its location, condition, existing capacity and extent of use, and catchment area. This includes details of ownership, to identify whether it is owned or run/managed/maintained by *Newton Abbot Town Council*.

<b>Infrastructure</b>	<b>Ownership</b> (is it owned/managed/ maintained /run by the Town Council?)	<b>Condition</b> (e.g. physical condition, quality, extent of use, capacity, accessibility)
<i>Newton's Place and adjoining land (car park), three large planters containing trees, defibrillator.</i>	YES	Excellent condition: accessibility is excellent; use has increased the annual visitor numbers to the Museum from 2,500 p.a. at the Devon Square location to 15,000 p.a. at Newton's Place.
<i>Golden Lion Square</i>	Owned by Newton Abbot Community Trust, maintained by NATC	Excellent condition: the shrub beds have been refurbished to replace all the rotted sleepers with new hardwood sleepers; new bench seating; dead tree removed and replaced. Well used area, especially in the summer months. Used as a performance space regularly throughout the year.

<b>Infrastructure</b>	<b>Ownership</b> (is it owned/managed/ maintained /run by the Town Council?)	<b>Condition</b> (e.g. physical condition, quality, extent of use, capacity, accessibility)
<i>Victoria Gardens</i>	Yes	Excellent condition. Does suffer from anti-social behaviour and vandalism despite the presence of CCTV. Well maintained by the Town Council's own staff.
<i>7 allotment fields</i>	Yes 5 2 x leased from local farmer	Decoy – Good condition, at capacity, accessible plot in development. Number of thefts in 2025 so security is being improved. Coach – Good condition, near capacity and security (entry gate) is being improved. Bradley – Good condition, at capacity. Camomile & Larkspur – Camomile half in good condition and near capacity. Accessibility will be poor until Larkspur half of field is developed. Vicary's – Poor condition and not at capacity. Undergoing transition plan with management and infrastructure upgrades including an accessible plot. Cokes – Good condition and at capacity but accessibility is poor during wetter months. FMO team reviewing options to improve quality of the track to the field. Blakes – Good condition and at capacity.
<i>War Memorial</i>	Yes	Excellent. Received a substantial refurbishment in 2018 at a cost of £120,000.
<i>Newfoundland Way public conveniences</i>	Leased from TDC	Good, needs reviewing.
<i>Public transport - bus shelters various throughout the town</i>	Owned by NATC, maintained by Bauer Outdoor Media UK	Good
<i>Town Quay</i>	Leased from TDC, includes CCTV cameras, benches, picnic	Good – more investment required to encourage more active use for water borne activity.

<b>Infrastructure</b>	<b>Ownership</b> (is it owned/managed/ maintained /run by the Town Council?)	<b>Condition</b> (e.g. physical condition, quality, extent of use, capacity, accessibility)
	tables/benches, defibrillator, litter/dog bins.	Access road urgently needs resurfacing. There is an issue with title. There is demand for permanent café and canoe/bicycle hire facilities.
Various benches and seats throughout the town	Yes	Good
Skatepark at Buckland	Leased from TDC	Good
Flower beds, hanging baskets and decorative planters throughout the town	Yes	Good
Former Railway Gantry, Torquay Road	Yes	Excellent, refurbished in 2025.
Decorative Gates x 2 Courtenay Street and Wolborough Street	Yes	Good. Refurbished in 2008.
The Ancient Vicary Mill Leat, Bradley.	Yes	Poor, in need of treatment to the walls and bed.
St Leonard's Clock Tower Wolborough Street	Yes	Good
Facilities Maintenance Depot, Wharf Road	Leased	Good
Notice boards and information kiosks – various locations	Yes	Good
Vicary's Community Garden, Bradely	Yes	Undergoing update and review of current usage agreement which will be followed by refurbishment works to current infrastructure.
Public footpaths	No	Maintained on behalf of DCC
Christmas Lights & Infrastructure catenary wires and anchors	Including Part owned and part hired	Good
Community Centres across the	No – various	In need of modernisation (particularly at the Buckland

Infrastructure	Ownership (is it owned/managed/ maintained /run by the Town Council?)	Condition (e.g. physical condition, quality, extent of use, capacity, accessibility)
town		Centre (see below) and the Bradley Community Centre. New facilities will be needed to support new communities (e.g. Houghton Barton (NA1))
Public sector education, leisure and play/playing field facilities.	Various – TDC to review and provide additional information.	N/A

## Step 2: Expected growth and pressure resulting from new development

*(GUIDANCE: Please refer to the Teignbridge Local Plan 2020-2040, the “saved” policies of the Teignbridge Local Plan 2013-2033 and any Neighbourhood Plan allocations for expected growth for the location and number of homes.*

*The Local Plan also includes a trajectory of all housing sites, which shows when they are likely to be built. This can be used to identify when infrastructure may be needed following completion of new development.*

*Please consider the **Infrastructure Audit** when explaining the likely pressure on infrastructure that will result from the new development. Please also consider the Teignbridge Infrastructure Delivery Plan, as this sets out infrastructure that is required to deliver the Local Plan 2020-2040 development sites.*

*The table below includes a couple of examples to show how to explain the pressure arising from new development.)*

Expected growth includes all sites allocated in the Teignbridge Local Plan 2020-2040, including those that are “Saved” from the 2013- 2033 Local Plan and any site allocated in a “made” Neighbourhood Plan.

The pressure on infrastructure that would arise as a result of the expected growth in *Newton Abbot Town Council* is shown in the following table.

<b>Development Sites</b> (size and location and, if known, timing)	<b>Infrastructure provision</b> (taken from infrastructure audit list above)	<b>Pressure resulting from new development</b> (how new development planned for the area will affect the infrastructure provision as set out in the above audit)
Please see the Appendix which sets out the strategic sites and infrastructure projects in Newton Abbot over the Local Plan period to 2040		
<i>Community Centres across the town</i>		<i>Potential for redevelopment at the Buckland Centre, see below. Provision of new facilities at Houghton Barton (NA1) and at Wolborough (NA3) Capacity of existing facilities cannot cope with growing demand.</i>
<i>Long Lane</i>	Approx. 11 acres of rectangular grassed open space; currently used by local football club.	Potential for a joint parish residential development for social housing with TDC and Homes England. Not in Newton Abbot Parish. In Haccombe with Coombe. Remove.

and

<b>Development Sites</b> (size and location and, if known, timing)	<b>Infrastructure provision</b> (taken from infrastructure audit list above)	<b>Pressure resulting from new development</b> (how new development planned for the area will affect the infrastructure provision as set out in the above audit)
<i>GC4: Town Centre Regeneration Area - The Town Centre Regeneration Area incorporates an area from Halcyon Road to Courtenay Street including the Market Walk and Market Hall. The area will continue to be regenerated to take advantage of its location as a town centre focal point.</i>	Town Centre Public footpaths Public green spaces Community centres/facilities Town Centre Parking	Additional demands on existing infrastructure in the public realm as the result of additional footfall arising from additional housing in the town centre area.
<i>GC6: Cattle Market, Newton Abbot The Cattle Market is allocated for residential-led mixed use redevelopment with a target of approximately 50 homes.</i>	Town Centre Public footpaths Public green spaces Community centres/facilities Town Centre Parking	Additional demands on existing infrastructure in the public realm as the result of additional footfall arising from additional housing in the town centre area.

<b>Development Sites</b> (size and location and, if known, timing)	<b>Infrastructure provision</b> (taken from infrastructure audit list above)	<b>Pressure resulting from new development</b> (how new development planned for the area will affect the infrastructure provision as set out in the above audit)
<i>GC7: Wolborough Street Car Park, Newton Abbot Wolborough Street car park is allocated as a residential site for approximately 20 homes.</i>	Town Centre Public footpaths Public green spaces Community centres/facilities Town Centre Parking	Additional demands on existing infrastructure in the public realm as the result of additional footfall arising from additional housing in the town centre area.
<i>GC8: Highweek Way, Newton Abbot Land east of Highweek Way is allocated as a residential site for approximately 40 homes.</i>	Town Centre Public footpaths Public green spaces Community centres/facilities Town Centre Parking	Additional demands on existing infrastructure in the public realm as the result of additional footfall arising from additional housing in the town centre area.
<i>GC9: Coach Road Nursery, Newton Abbot Land is allocated at Coach Road Nursery for approximately 20 homes</i>	Town Centre Public footpaths Public green spaces Community centres/facilities Town Centre Parking	Additional demands on existing infrastructure in the public realm as the result of additional footfall arising from additional housing in the town centre area.

<b>Development Sites</b> (size and location and, if known, timing)	<b>Infrastructure provision</b> (taken from infrastructure audit list above)	<b>Pressure resulting from new development</b> (how new development planned for the area will affect the infrastructure provision as set out in the above audit)
<i>GC10: Hopkins Lane Opportunity Area, Newton Abbot A site of 0.5 hectares is allocated on brownfield land at Hopkins Lane for approximately 20 homes</i>	Town Centre Public footpaths Public green spaces Community centres/facilities Town Centre Parking	Additional demands on existing infrastructure in the public realm as the result of additional footfall arising from additional housing in the town centre area.
<i>GC11: Forde Close Opportunity Area, Newton Abbot A 2.8 ha area surrounding Forde Close on Brunel Road is allocated for approximately 150 homes</i>	Town Centre Public footpaths Public green spaces Community centres/facilities Buckland skatepark Town Centre Parking	Additional demands on existing infrastructure in the public realm as the result of additional footfall arising from additional housing in the town centre area.
<i>GC14: North of Howton Road, Newton Abbot Land at the junction of Howton Road and the Houghton Barton link road, is allocated for approximately 70 homes</i>	Town Centre Public footpaths Public green spaces Community centres/facilities Town Centre Parking	Additional demands on existing infrastructure in the public realm as the result of additional footfall arising from additional housing in the town centre area.

<b>Development Sites</b> (size and location and, if known, timing)	<b>Infrastructure provision</b> (taken from infrastructure audit list above)	<b>Pressure resulting from new development</b> (how new development planned for the area will affect the infrastructure provision as set out in the above audit)
<i>GC16: East of Buckland Road, Newton Abbot Land up to 1ha east of Buckland Road is allocated for approximately 30 homes</i>	Town Centre Public footpaths Public green spaces Community centres/facilities Buckland skatepark Town Centre Parking	Additional demands on existing infrastructure in the public realm as the result of additional footfall arising from additional housing in the town centre area.
<i>GC17: Berry Knowles, A382 Corridor, Newton Abbot Land at Berry Knowles to the north west of Newton Abbot is allocated for approximately 135 homes</i>	Town Centre Public footpaths Public green spaces Community centres/facilities Town Centre Parking	Additional demands on existing infrastructure in the public realm as the result of additional footfall arising from additional housing in the town centre area.
<i>GC20: North of Forches and Perry Cross, Newton Abbot An area of 13 hectares is allocated for employment development north of Forches and Perry Cross, Newton Abbot</i>	Town Centre Public footpaths Public green spaces Community centres/facilities Town Centre Parking	Additional demands on existing infrastructure in the public realm as the result of additional footfall arising from additional housing in the town centre area.

### Step 3: Community Engagement

*(GUIDANCE; As infrastructure investment decisions affect all members of a community, the Town or Parish Council should make efforts to engage local people in the process to identify community aspirations and priorities. Engagement should be focussed on projects that will support new development.*

*Engagement should include businesses and infrastructure providers as well as the local community and community groups. It should also include Teignbridge District Council, to ensure that the Council’s Infrastructure Delivery Plan has been considered. Please record details of how you have sought the views of your community, provide a summary of feedback, and explain how this has informed the identification of community needs and/or aspirations and investment priorities in this Infrastructure Plan.)*

The following engagement with the local community, including local businesses and infrastructure providers, is shown below.

<b>Community Engagement</b> (Please give details of <b>how, when and who</b> engagement has taken place with)	<b>Summary of feedback and how this has informed the Community Needs and/or Aspirations and the Infrastructure Plan</b>
<p><i>In 2022 the Town Council published it revised Newton Abbot &amp; District Community Plan 2022 – 2032. The original Plan was published in 2008. In 2020 the Town Council undertook a review with the current Plan being the product of various public engagement events, including on-line surveys and face-to-face interaction.</i></p> <p><i>The detailed engagement record is contained in the attached Consultation Report (Appendix B)</i></p>	
<p><i>The Town Council holds an annual event in the town centre every May from 10.30 a.m. to 2.00 p.m. whereby any member of the public can speak with a Councillor or member of staff about all the Council’s activities. A</i></p>	

Community Engagement (Please give details of how, when and who engagement has taken place with)	Summary of feedback and how this has informed the Community Needs and/or Aspirations and the Infrastructure Plan
<p><i>short survey is taken of each contact whereby the post code of the person is taken and 3 questions asked:</i></p> <ol style="list-style-type: none"> <li><i>1. What do you like about Newton Abbot?</i></li> <li><i>2. What don't you like?</i></li> <li><i>3. What is missing?</i></li> </ol> <p><i>A report is drafted from those surveys which assists the Council's annual review of its priorities.</i></p> <p><i>It also informs the Council's 3 year Strategic Plan (Appendix C).</i></p>	
<p><i>Each year the Council holds meetings of its Strategic Planning Forum from July through to the end of November whereby it considers all the feedback received to inform its budgets for the three years. All members of the Council are able to attend these meetings. This also informs the Precept for the following year.</i></p>	
<p><i>Newton Abbot Grass Verges Community Survey – Survey was distributed online from early to mid-2025, asking for the communities' thoughts on potential changes to how the council manages its verges. Questions included thoughts on managing select verges for wildlife, and community concerns surrounding a change in management.</i></p>	<p><i>The community survey revealed strong appreciation for grass verges as part of Newton Abbot's character, with 86% considering them important to the town's appearance. Residents expressed a clear aspiration to enhance biodiversity, as 71% regularly observe wildlife and 70% support changes to mowing schedules to benefit nature. Safety remains a priority, with concerns about visibility at junctions (40%) and cleanliness (26%) shaping the plan to maintain regular cuts in critical areas and include litter management. Respondents want to see tangible benefits from any changes, such as increased wildlife, clear signage, and regular updates, and many are keen to stay involved. Feedback also highlighted the need for education on biodiversity net gain, prompting plans for informative signage and leaflets. These insights have informed an infrastructure plan focused on trial sites where biodiversity potential and community engagement are highest. The approach will include tailored mowing, wildflower planting, neat borders, monitoring of ecological impact, and transparent communication, ensuring the project balances nature, safety,</i></p>

<b>Community Engagement</b> (Please give details of <b>how, when and who</b> engagement has taken place with)	<b>Summary of feedback and how this has informed the Community Needs and/or Aspirations and the Infrastructure Plan</b>
	and visual appeal while fostering community participation.

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## Step 4: Community Infrastructure Needs and/or Aspirations

*(GUIDANCE: This should be based on the identified pressure new development will place on infrastructure and will need to consider the results of the Infrastructure Audit. It should also be based on community engagement on the needs of and/or aspirations for the town/village. Engagement should be focused on projects that will support new development, especially where there are gaps in provision, as identified through the Infrastructure Audit.)*

*(It is possible for this process to identify other aspirations of the local community, which may be progressed through funding other than CIL.)*

Community needs and/or aspirations are identified in the table below. These are related to supporting new development in the *insert Town/Parish* and are based on community engagement and upon the gaps and/or deficits identified in the Infrastructure Audit.

Infrastructure	Community Needs/Aspirations	Lead Delivery Partner
<p><i>The Council's Neighbourhood Development Plan 2016 – 2033 identified a number of projects which the public informed the process were priorities:-</i></p> <p><i>1. The Creation of a Community Hub</i></p> <p><i>2. Identification of the need to</i></p>	<p><i>1. Phase I of this project was delivered between 2016 and 2020 with the conversion of the former Victorian St Leonard's Church in Wolborough Street, now known as Newton's Place. This building is the location for the Newton Abbot Museum; Town Council; and community rooms for hire. Phase II is in the early stages of development.</i></p> <p><i>2. The Newton Abbot CIC has worked very closely with</i></p>	<p><i>1. Newton Abbot Town Council.</i></p> <p><i>2. Newton Abbot CIC. 2 (a)</i></p>

Infrastructure	Community Needs/Aspirations	Lead Delivery Partner
<p><i>deliver community facilities on all new housing developments as identified in the Teignbridge Local Plan.</i></p> <p>3. <i>Art installations were also considered to be a priority for the town.</i></p> <p>4. <i>Greening the town is also an initiative promoted within the Community Plan.</i></p>	<p><i>Teignbridge District Council and the health services to identify a 'Wellbeing Centre' on the Houghton Barton development. The Town Council highlights this as a high priority for delivery over the next five years. 2.(a) The Newton Abbot Community Plan identifies the priority to meet the community infrastructure needs in all developments</i></p> <p>3. <i>The Rotary Club of Newton Abbot was successful in delivering an inspirational mural on the end elevation of premises in Bank Street, Newton Abbot which has been very much appreciated by all. The Town Council among others contributed financially to this project. Other 'installations' are being promoted within the town including more murals and sculptures on arterial roundabouts. Art installation have also been successfully delivered in the underpasses at the Penn Inn roundabout and the pedestrian underpass at Decoy Road.</i></p> <p>4. <i>The Town Council was successful in carrying out a scheme with students at South Devon College to build three large hardwood tree planters which now stand in Courtenay Street planted with Olive trees. Teignbridge District and Devon County Councils were recently successful in providing trees in planters along Queen Street, Newton Abbot along with flower planters to supplement the Town Council's Newton In Bloom annual flowers displays throughout the town centre.</i></p>	<p><i>NACIC; TDC and NATC</i></p> <p>3. <i>Rotary Club of Newton Abbot; Art bodies; Newton Abbot Town Council; Teignbridge District Council; NACIC; Devon County Council.</i></p> <p>4. <i>Newton Abbot Town Council.</i></p>
<p><i>Projects promoted in the Community Plan include:</i></p>		

<b>Infrastructure</b>	<b>Community Needs/Aspirations</b>	<b>Lead Delivery Partner</b>
<i>1. Linger Longer and encourage families</i>	1. An initiative to encourage visitors and families to the town to stay longer by providing more benches/seating; reinstating the payment for car parking at the end of the stay rather than pay and display; create a European style meeting area in the Market Square by providing chess tables for example, an outdoor piano and seating areas.	1. Newton Abbot Town Council and Teignbridge District Council.
<i>2. Redevelopment of the Seymour Horwell site in Wolborough Street.</i>	2. Developer(s)	2. NATC & TDC to encourage.
<i>3. Youth Café and Voice for Youth</i>	3. A training facility and after school meeting location in a town centre location for young people, along with a Youth Forum.	3. NATC Newton's Place Phase II.
<i>4. Moving Along</i>	4. Review local bus services and the facilities available for passengers at the Sherborne Road bus interchange.	4. Devon County Council; local bus operators; NATC
<i>5. Theatre &amp; Arts Training Academy</i>	5. Develop a town centre facility to promote culture and the performing arts for both local and touring performances and a training facility for performing arts and production management.	5. TDC (Alexandra Theatre); arts groups; NATC.
<i>6. Promote routes for walking and cycling</i>	6. Promote walking and cycling routes within the town and new housing developments with clear signage and information.	6. TDC; DCC; developers.
<i>7. Charge It!</i>	7. Encourage the provision of electric vehicle charging points in key locations.	7. TDC; DCC; NATC.
<i>8. Greenspaces</i>	8. Develop the work carried out by the Newton Abbot and Kingsteignton Garden Communities initiative to promote green corridors and green spaces in the town and housing developments with adequate provision made for maintenance.	8. TDC; Developers; NATC.
<i>9. Community infrastructure</i>	9. Meeting community infrastructure needs in areas of new development.	9. NATC/TDC/NACIC/Developers.

## Step 5: Proposed CIL spending to support new development

(GUIDANCE: This table should be a result of steps 1-4.

The Infrastructure Plan and proposed CIL spending should be evidence-based, considering current/existing infrastructure, and the impact of new development on this infrastructure. CIL spending must help to support new growth, and this should be explained within the table. (Teignbridge Council will wish to agree this table where CIL will be required to be 'saved' beyond 5 years.)

This table sets out how CIL money will be spent to meet the pressures on existing infrastructure that arise from new development, including the estimated amount of CIL to be spent, the timescale within which the infrastructure will be needed, and any necessary delivery partners. This reflects both the needs of the new development as identified through the infrastructure audit process and community needs and/or aspirations.

Infrastructure or Service or Facility	Proposed CIL Spending (How does this help to meet the pressure arising from new development, reflect community needs/aspirations and the deficits found in the infrastructure audit?)	Amount of CIL Spend	Priority (high/ medium/ low)	Time-Scale (short/ medium/ long)	Delivery partners (This may include Teignbridge District Council or Devon County Council)	Notes
Extension to the Bradley Community Centre	On the doorstep of the new development off Ogwell Mill Road.	£50,000	High	Short	NATC (as lessee)	
Wellbeing Centre, Houghton Barton	Within the community space for the new large scale housing development.		High	Medium	TDC, NACIC; NATC	
Newton's Place Phase II, Wolborough Street	Provision of CCTV Control Room; Youth training café and forum; business starter hubs; large exhibition space.	£160,000	High	Short	NATC; TDC	
Buckland Community Centre	Redevelop the site for social housing and the provision of a new community facility – possibly on adjacent land.		High	Medium	TDC; NATC; NACIC; Homes England	

Infrastructure or Service or Facility	Proposed CIL Spending (How does this help to meet the pressure arising from new development, reflect community needs/aspirations and the deficits found in the infrastructure audit?)	Amount of CIL Spend	Priority (high/ medium/ low)	Time-Scale (short/ medium/ long)	Delivery partners (This may include Teignbridge District Council or Devon County Council)	Notes
NAKGC - Bradmore	Allotments - 42 full sized or 84 half sized allotments	£525,000	Medium	Medium/long	Developer; TDC; NATC	
Strategic Provision - Teign Estuary	Improved access for water activities including paddle boarding				DCC; TDC; NATC	
Revision of the Newton Abbot Neighbourhood Development Plan			High	Short	NATC	

TDC Infrastructure Delivery Plan

APPENDIX A

Location	Infrastructure / Outcome	Estimated Cost (Funding identified)	Estimated Cost (Funding not identified)	Notes	Stakeholders / Delivery Partners	2024-2029	2030-2035	2036 - 2040
<b>TRANSPORT</b>								
NAKGC - Houghton Barton/ Bradmore	Link road - linking from Howton Field to A383	4,500,000		Direct provision on site	DCC, Developers			
NAKGC - Houghton Barton/ Bradmore	Package of high-quality walking and cycling routes within development, connecting to key points identified in design code;	3,300,000		Direct provision on site	DCC; Developers, Active Travel England			

NAKGC - Houghton Barton/ Bradmore	Mobility Hub (space for bus stop and wait, bike parking, car club space, ecycle hire and potential scooter hire)	500,000		Direct provision on site	DCC; Developers, Active Travel England			
NAKGC - Houghton Barton/ Bradmore	Extension of public transport services through the development. Bus loop via Houghton Barton and Forches Cross.	825,000		Potential for existing services 88 and 77 to be extended.	DCC; Developers; Bus companies (Country Buses and First Group)			
NAKGC - Bradmore	Junction upgrade connection from site to A383.	400,000			Developer			
NAKGC - Wolborough	Link Road - linking Kingskerswell Road with A381 (Totnes Road)	12,000,000			Developers; DCC;			
NAKGC - Wolborough	Package of high-quality walking and cycling routes within development, in accordance with the HoT LCWIP.	3,000,000		direct provision on site	Developers; DCC;			
NAKGC - Wolborough	Package of public transport services and improvements. Half hourly circular bus service running in both directions between Newton Abbot Town Centre, Newton Abbot Railway Station, the Penn Inn roundabout, Wolborough, Ogwell Cross and back to Newton Abbot town centre.	495,000		Cost per annum	See above. DCC; Developers; Bus companies (Country Buses and First Group)			
NAKGC - NA Town Centre	Queen Street enhancements	1,000,000			DCC / TDC			
NAKGC - NA Town Centre	Highweek Street (ASDA) Junction enhancements		2,000,000		DCC / TDC			



HEALTH								
Location	Infrastructure / Outcome	Estimated Cost (Funding identified)	Estimated Cost (Funding not identified)	Notes	Stakeholders / Delivery Partners	2024- 2029	2030- 2035	2036 - 2040
NAKGC - Houghton Barton/ Bradmore	1200 m2 multi use health care facility, inc primary care, in community building at Houghton Barton	1,200,000		direct provision on site	NHS; DCC; TDC			
NAKGC	Buckland Surgery: Extension to create 4 additional clinical rooms and office space		400,000					
NAKGC - Houghton Barton/ Bradmore	Extra Care Housing, Provision of 50-bed extra care scheme		7,000,000		NHS; DCC; TDC			
SPORT, RECREATION AND CULTURE								
Location	Infrastructure / Outcome	Estimated Cost (Funding identified)	Estimated Cost (Funding not identified)	Notes	Stakeholders / Delivery Partners	2024- 2029	2030- 2035	2036 - 2040
NAKGC - Bradmore	Neighbourhood Hub - small centre of community and commercial activity. Central square. Community building. Retail. Business units. ~ 600 sq m built facilities	1,000,000		direct provision on site . Possible operation by community org	Developer delivered			

NAKGC - Houghton Barton / Bradmore	Retain and enhance existing sports pitches.	500,000		Cost estimate based on provision of 2 sport pitches with drainage, and provision and clubhouse with changing facility (Sport England)	Sport England			
NAKGC - Houghton Barton / Bradmore	Indoor sports hall facilities, potentially involving refurbishment of existing sports hall facilities and a solution for ongoing management.	1,000,000		A sports hall exists near Seale Hayne, although its precise size and condition are unknown.	Sport England / Developer			
NAKGC	New strategic sports pitches hub with supporting facilities		3,500,000	Cost estimate based on provision of 6 sport pitches with drainage, and provision of clubhouse with changing facility, including one 3G pitch (Sport England)	Sport England, local clubs; town Councils; developers; TDC.			
NAKGC	NA Indoor Leisure Facilities and pool Inc swimming and indoor courts.		15,000,000		Sport England; local schools;			
Newton Abbot Town Centre	Regeneration - changes to Market Hall and Alexandra Cinema building. New cinema.	7,000,000		Future High Street Fund	TDC; DCC; <b>Newton Abbot Town Council</b>			
NAKGC - Wolborough	Community Building (inc supporting youth provision)			direct provision on site	TDC; DCC; <b>Newton Abbot Town Council</b>			

NAKGC	Improvements to community building - Highweek Scout hut	200,000		£200,000 identified through S106	Local councils			
Edge Exeter - Attwells	Community focal point - village green or community square			direct provision on site	Developer delivered			
Teignmouth	Youth Centre		500,000					
<b>Totals</b>		<b>13,700,000</b>	<b>19,000,000</b>					

GREEN INFRASTRUCTURE								
Location	Infrastructure / Outcome	Estimated Cost (Funding identified)	Estimated Cost (Funding not identified)	Notes	Stakeholders / Delivery Partners	2024-2029	2030-2035	2036 - 2040
Allotments: Seale Hayne (NA1);  Decoy - accessible plots;  Vicary's Field and the Community Garden	New plots to be provided as part of the new development  Creation of allotment plots accessible to those with disabilities.  Complete overhaul of the area to bring the allotments in Vicary's Field to national standards and to make the Community Garden more accessible to a wider section of the community.				Newton Abbot Town Council, Newton Abbot & District Cooperative Allotment Association (NADCAA) and developer(s)  NATC  NATC/Transition Newton Abbot/NADCAA			

NAKGC – Newton Abbot	Hill Top Countryside Park (key area 33 hectares, with potential for expansion) and ongoing management	3,795,000		Includes direct provision at GC13 and GC14.	Developer; TDC; DCC			
NAKGC - Bradmore	Allotments - 42 full sized or 84 half sized allotments	525,000		Direct provision on site	Developer; TDC; Newton Abbot Town Council			
NAKGC - Town Centre	Phase 1: Upgrade Ogwell cycle route into existing town network. Phase 2: onward connection from Canada Hill Primary School to East Ogwell Village (uncosted)		600,000		DCC; TDC; Newton Abbot Town Council			
NAKGC - Town Centre	Town Centre East - area shown in LCWIP		100,000		DCC; TDC; Newton Abbot Town Council			
NAKGC - Town Centre	Town Centre West - area shown in LCWIP		150,000		DCC; TDC; Newton Abbot Town Council			
NAKGC - Town Centre	UTC Cycle Access - upgrade between UTC and Cricketfield car park, Marsh Road / The Avenue		200,000		DCC; TDC; Newton Abbot Town Council			
NAKGC	New pedestrian / cycle bridge over river / railway at Langford/Decoy Bridge		3,000,000		DCC; TDC; Newton Abbot Town Council			
NAKGC	Decoy-Aller Viaduct (Phase 2). Footbridge access over Railway and Aller Brook.		7,000,000		DCC; TDC; Newton Abbot Town Council			
NAKGC	Green Corridor routes Decoy via Wolborough and Bradley Manor and River Lemon				DCC; TDC; Newton Abbot Town Council			
Strategic Provision - Teign Estuary	Improved access for water activities including paddle boarding				DCC; TDC; Newton Abbot Town Council			
NAKGC -All	Garden Community wide arboretum		1,000,000		DCC; TDC; Newton Abbot Town Council			

Strategic Provision	Teign Estuary Trail- cycling and walking route linking Kingsteignton to Bishopsteignton and Teignmouth, joining the ongoing Exe Estuary Trail *		40,000,000		DCC; TDC; Town Council's; Parish Councils, Sustrans			
Totals		7,370,000	69,100,000					

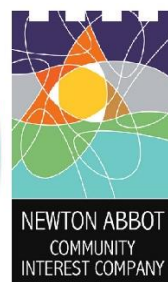
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# Newton Abbot & District Community Plan Review

## Preliminary Consultation Report

Prepared by Emily Farrell & Kate Green

February 2022



## **1 Introduction**

This report sets out the public consultation carried out during the review of the Newton Abbot & District Community Plan. It should be noted at the outset that the consultation is on-going, and as such this report sets out the material collected to date, together with the emerging themes.

## **2 Scope**

There have been two main components to the public consultation:

- Engagement at various clubs, groups and public events in the town;
- Online engagement through Facebook, Email and via an online survey.

Key statistics from the engagement:

- 58 questionnaires completed at the Annual Town Meeting, plus numerous conversations and an opportunity to contribute via the Washing Line.
- More than 220 people of all ages have been spoken to at events and groups in the town (a detailed breakdown of the groups attended is included at Annex B).
- 425 people have completed an online survey, and others have sent comments via email and Facebook.
- Meetings with key stakeholders have taken place – including individual Town Councillors and the Town Centre Manager. These discussions are on-going and will continue until the end of March 2022.

The consultation has focussed in different ways on asking questions around a series of topics:

- What do you love about Newton Abbot
- What do you dislike about Newton Abbot
- How would you improve:
  - The Town Centre
  - Facilities for young people
  - Facilities for older people
  - Heritage, Leisure & Sport
  - The environment & climate change
- Is there a project in your neighbourhood the Town Council could support?
- Other comments/issues

Inevitably, the consultation has raised a number of issues that are outside the immediate control of Newton Abbot Town Council. This is acknowledged, but for completeness these issues have been included in the report.

## **3 Feedback from the consultation**

The issues raised during the various consultation is set-out in Annex A. The raw data from the online survey is not included in the report, but is available on request.

It should be noted that whilst the Annual Town Meeting survey provides opportunity for analysis of the data (e.g. where did you travel from today), the online survey was more qualitative, deliberately setting out to gather views and suggestions, rather than gather statistics.

Under each of the headings, the main points raised were:

### **What do you love about Newton Abbot?**

- It doesn't pretend to be anything that it isn't
- Its history, parks and people
- The theatre, the parks, the sense of history

- Honest, hard-working town with a loyal and passionate community
- Markets
- Independent shops
- Proximity to Dartmoor & sea
- Christmas lights/carnival
- Not much/nothing

#### **What do you dislike about Newton Abbot**

- Traffic
- Narrow minded attitude towards change
- Loss of car parks
- Destruction of the history
- Pot holes
- Too many coffee shops
- Looks tired and unloved

#### **How would you improve the town centre:**

- Spend money in the right places....the arts, the young, the businesses that are already there and working hard to survive
- Plant trees and tidy flowerbeds
- Revive the Alex as a cultural hub
- Make more of the River Lemon
- Bring back M&S
- More parks less litter
- Sort out the eyesore by Carpetright
- Open River Lemon and make a linear park through the town centre
- More benches
- Pay as you go car parking

#### **How would you improve facilities for young people**

- More youth centres
- Better sports facilities
- Retain the Alex as a place where young people can play with their band, perform in shows and learn theatre skills
- New cinema
- Drop in space or Youth Café
- Provide a skatepark
- Better range of fashionable clothes shops in town

#### **How would you improve facilities for older people**

- Provide centres where they could pop in for a coffee and a chat
- Reliable bus services
- More seating – not pencil thin benches, proper seats
- A classy cocktail bar
- Provide a roller skating rink
- Better public toilets
- Provide a performance space where shows like the Lion King would tour
- Somewhere to linger

- More adult education
- A centrally located TIC
- Pay as you go car parking

#### **How would you improve heritage, culture & sport**

- Use the Alexandra Theatre as an arts/cultural hub for theatre performances for people of all ages
- Promote the culture on offer in the town
- Forge partnerships between cultural organisations
- Promote the museum
- Re-appoint the Arts Officer
- Audition buskers rather than assuming they are any good
- Lots of don't know/no comment
- Improve the leisure centre
- Encourage cycling
- Fair pricing for all – facilities are expensive for families
- Install outdoor gym equipment
- Town has plenty of facilities already

#### **How would you improve the environment & tackle climate change?**

- Stop cars driving through town where people are shopping – pedestrianisation
- Reduce congestion
- Plant trees
- More electric charging points
- More litter and recycling bins
- Put photovoltaic or solar panels on shops and other buildings
- Ban plastic bags
- Have a community recycling hub like the one in Ipplepen (Newton's Place?)
- Stop building
- Improve public transport/park & ride
- Off-road cycle route to Teignmouth

## **4 Summary of key themes**

The next step in the review process will be to draft the new Community Plan for Newton Abbot. Alongside this, we are proposing to continue discussions with stakeholders to further refine the consultation material collected.

As a first step, we have started to create key themes that we are proposing that the revised Community Plan should focus on. It should be stressed that these are open to amendment. It may be that there are things in the consultation material that Town Councillors consider to be more important than those identified in this list.

Not all these issues are within the control of the Town Council.

### **Town Centre**

- Linger Longer – more benches, European style meeting area in Market Walk, pay for car parking at end of stay
- Greening the Town – plant trees and flowers, weed the flowerbeds and pavements
- Support the town – continue to support the town's businesses through events and help from the Town Centre Manager

- Hub in the Square – support the redevelopment of the former Seymour Howell site by Austins/Carpetright

## **Leisure**

- Cultural Quarter – developing the cultural provision within the town by fostering a cultural and arts hub
- Raising voices - encouraging networking and information sharing amongst cultural organisation, and promoting cultural events
- Taking a dip - improve Leisure facilities, particularly swimming pools
- Getting Out & About - Promote routes for walking and cycling

## **Young people**

- Youth Hub - Central Youth Café run by young people that operates after school and weekends
- Voice 4 Youth - Youth Forum & Website, giving young people a voice in the town
- Skatepark

## **Older people**

- Moving along – working with others to provide reliable bus services
- Improved public toilets
- Seating & meeting – providing facilities for meeting, together with more benches

## **Environment and Climate Change**

- Green It! – well maintained tree and flower planting in neighbourhoods and the town centre
- Plan It! - Green corridors through the town connecting greenspaces, provide pocket parks and greenspaces
- Charge It! - Encourage the provision of electric vehicle charging points
- Pick it up! – encourage litter picks
- Recycle It! – support community recycling schemes and promote existing campaigns (e.g. Plastic Free Newton Abbot)

## **Neighbourhood Projects**

A long list of projects suggested during the consultation can be found in Annex A. Many of these projects fall outside the remit of the Community Plan. Rather than focusing on one or two neighbourhood projects in the new Community Plan, it is suggested that the Plan includes an offer from the Town Council to support neighbourhood projects in the most appropriate way (i.e. through the Town Council or the Community Interest Company). The Town Council could choose to make grants available for such projects where appropriate.

## Summary of issues raised during the consultation

### What do people love about Newton Abbot?

Comments from Groups and organisations	Feedback from the Annual Town Meeting Note – the number refers to the number of times this suggestion was made	Key outcomes from the online survey	Feedback from stakeholders Note – where this column is blank, these discussions will take place in the next phase of consultation
	Museum – its brilliant – 4	Friendly	
	Austins – 6	Museum	
	Independent shops – 5	Churches	
	Variety of shops – 8	Hospital	
	Friendly shops/nice atmosphere – 5	Austins	
	Markets -2	Golden Lion Square	
	Tidy town -1	Victoria Gardens	
	Newton's Place -1	It's size	
<b>Not specifically asked. See comments below.</b>	Love the historic buildings and town's history ' 3	The town centre	
	Culture – 1	Proximity to coast/Moors	
	Parks -1	Alexandra Theatre	
	Footpaths – 2	Green/openspace	
	Cycle routes – 1	The community	
	Gyms – 1	Independent shops & cafes	
	Easy to walk around/pedestrian area – 7	The Market	
	Plenty of seating – 1	Passmore Edwards	
	Pubs/eateries/coffee shops – 6	Its history	
	Great place to work – 1	Friendly	
	The events through the year – 1	Cycling	
	Christmas lights -1	Well positioned	
	Carnival -1	Transport links	
	Love Newton Abbot in general – 1	Convenience	
	Lovely at Christmas – 1	Safe	
		Library	
		River Teign	
		Cleanliness	

## What do people dislike about Newton Abbot?

Comments from Groups and organisations	Feedback from the Annual Town Meeting Note – the number refers to the number of times this suggestion was made	Key outcomes from the online survey	Feedback from stakeholders Note – where this column is blank, these discussions will take place in the next phase of consultation
	Nothing -3	Traffic	
Not specifically asked. See comments below.	Shops closing – 1	Lack of decent shops	
	Lack of entertainment – 1	New build housing developments	
	Town Centre is run down -1	Loss of car parks	
	Don't feel safe in the evenings	The destruction	
	Expensive parking/recent changes to car parking – 4	Empty shops	
	Market needs updating/more stalls – 2	Antisocial behaviour	
	Street markets – 1	Not enough independent shops	
	Traffic – 13	The graffiti/fly-posting	
	Speeding – 3	Pot holes	
	Not enough shops – 2	Roadworks	
	Empty shop units – 3	Too many coffee shops	
	Overdevelopments – 3	Tired and unloved	
	Buskers in Courtenay Street – 1	Closure of M&S	
	Cheap shop fronts ruining historic buildings – 1	Lack of culture	
	Too many charity shops – 2	Nothing for young people	
	Seagulls -2	Lack of permanent theatre	
	Too many takeaways – 1	Litter	
	Not being able to get the basics as dogs are not permitted in market	Dog mess	
	Mess is town centre as a result of the evening economy		

## How would you improve the town centre?

Comments from Groups and organisations	Feedback from the Annual Town Meeting Note – the number refers to the number of times this suggestion was made	Key outcomes from the online survey	Feedback from stakeholders Note – where this column is blank, these discussions will take place in the next phase of consultation
Stop pigeons from making such a mess in Union St	Remove cycle lanes to speed up the traffic – 1	Stop ruining older buildings	Attract service businesses not shops to the town
Sort out traffic congestion on Queen St and Kingsteignton Rd	More market stalls/improvements to market – 6	Plant trees	Improve public realm – bins, trails, interpretation panels, art
Bring post office back to centre of Newton Abbot, near the market. X 2	Encourage more independent shops – 5	Clear up flowerbeds	Hold market in one place on Courtenay Street
To improve Newton Abbot recruit more larger shops to replace Marks and Spencer.	Reduce traffic – 6	Allow visitors to pay for time spent in car parks	Celebrate achievements like Victoria Gardens & Golden Lion Square
Pay and display parking is a problem, 'Pay on Exit' would be much better and we could linger over coffees and shopping instead of dashing back to our cars.	Reduce traffic speeds – 2	Tidy up waste land by Austins and Carpetright	Markets should be for street food, not for selling cheap goods.
Improve swimming timings for disabled people for for OAP's now. The Torquay hospital pool is not in operation.	Provide more support to the homeless – 1	More cycle friendly	Provide an arts/cultural facility
Improve inner ring road traffic	Free parking – 2	Revive the Alex as a cultural hub	Save the Alex
Do Not Feed' pigeons by ASDA	Spend more money on it – 1	Invest in public realm	Improve the town centre website & information
Stop concreting over Newton Abbot	More variety of shops – 6	Make more of the river	Provide coach parking near to the town centre for tours
We miss Marks and Spencer, especially with the new housing and extra population coming into town	More higher end clothes shops -1	More independent shops	Have visible safety – police on the beat
Can we have the market on every day? It would give more people a chance to start small businesses . Plus if there was more fresh food	More pedestrian crossings – 1	Bring back M&S	Funding for CCTV

<b>Comments from Groups and organisations</b>	<b>Feedback from the Annual Town Meeting</b> Note – the number refers to the number of times this suggestion was made	<b>Key outcomes from the online survey</b>	<b>Feedback from stakeholders</b> Note – where this column is blank, these discussions will take place in the next phase of consultation
available locally – it will encourage people to buy fresh food if they can access it every day			
As a dog walker – do the dog bins end up in landfill? I would rather we had multi-purpose bins. It might encourage people to get rid of their rubbish. Rubbish and dog’s waste together.	Improve Queen Street and the variety of shops – 2	Keep the Alex for future generations	Celebrate Austins
Parking is a problem	More pedestrian crossings – 1	More litter bins/recycling	Cycleways, but not through bus station
We need more trees in the town	Improve Queen Street and the variety of shops – 2	Attract fashionable clothes retailers	Attract & retain high quality employment
Free park and ride into town will help with parking problems. A service that has no time limit.	More events – 3	Clean the streets	Provide stuff for families
The 20mph zone in the town centre is a good idea	More restaurants – 1	Offer assistance with rent to people with good business ideas	Market Square should be greened with seating area and water feature
Good, lit, pathways from all of the new houses into town.	Reduce business rates to encourage the local retailers – 1	Pedestrianise	
Cycle paths that keep going and do not have abrupt endings	Improve cleanliness – 2	Cut rents	
People don’t want to come to town as parking costs so much and you are worried about time with the pay and display. You have to predict how long you will be.	Improve safety of the town during the evenings/night – 2	Retain on street parking	
It costs £570/year for a parking permit. There should be free parking for the local businesses.	Resurface all areas of the town – 1	Create a European style dining area in Market Walk	
Parking charges are a killer for local businesses.	Full empty shop units – 2	Sort the tree outside M&S	

<b>Comments from Groups and organisations</b>	<b>Feedback from the Annual Town Meeting</b> Note – the number refers to the number of times this suggestion was made	<b>Key outcomes from the online survey</b>	<b>Feedback from stakeholders</b> Note – where this column is blank, these discussions will take place in the next phase of consultation
Some free parking in town would help older people	Build the Sorting Office in the town centre – 1	Bring the Market back	
More things in the town for older people to do	More children’s play equipment – 1	Host events – like festivals	
Can the car park outside the Scout Hut allocate some spaces for room hirers please? About 8 spaces?	Improve public toilets - 1	Move Job Centre out of M&S	
Parking is so expensive for some of our members NAAG. Is there no concession for older people in the town?	We need Primark and M&S	Fill empty shops	
Trees and benches in market square – decent sized trees	Can we have free car parking cos everyone is going out of town?	Clean it	
Redecorate some of the shop facades in Courtenay St precinct, Shop owners need to be asked to tidy up their space.	Don’t hold street markets because it’s not fair on the regular market traders.	Electric charging points	
More trees. Trees in the market square. We have a beautiful river but we don’t make enough of it. There should be a cafe and seats. Can some of the shops be opened up?	How do we encourage interesting traders?	Street events for families	
Green up Newton Abbot	Can we have more independent and quirky little shops like Totnes has?	Create at Arts/Cultural Hub	
I didn’t know about the Victorian Christmas evening. We have the Teignbridge event email and it wasn’t on that. We need to be better connected. I live in Aller and we have	One way traffic for East Street	More benches	

<b>Comments from Groups and organisations</b>	<b>Feedback from the Annual Town Meeting</b> Note – the number refers to the number of times this suggestion was made	<b>Key outcomes from the online survey</b>	<b>Feedback from stakeholders</b> Note – where this column is blank, these discussions will take place in the next phase of consultation
3 buses, but they all leave at the same time. Can they be staggered?			
We need suitable areas for wildlife – how about some Buddleia plants around the town centre	I love the town centre. It's really busy.	Full empty shops	
A bit of greening up of the market area please – plants and trees in tubs	We only like Newton Abbot!! We love the independent shops and its clean and lovely town centre.	Honour the historic	
I miss somewhere to sit in Market Square/ Market Walk. Unless you go to a café, there is nowhere to sit	A particular issue on the walk from the station to the town centre, weeds and rubbish are a problem.	Offer 2 hours free parking	
The xmas decorations show that the Town Council cares about the community!	More restaurants in the middle of town.	Attract Primark & M&S	
It's nice for my dad to see the decorations in town because he goes to work at 4am.	Better shopfronts.	Improve bike storage	
More crossings in town	I cannot walk into town with my dog and get basic goods e.g. fruit & veg, cheese, eggs and meat easily. The market walk won't allow dogs and even on a Wednesday I can't get those goods. We need to be able to do this as we need to be aware of green agenda. It's not worth the parking charge currently as Newton Abbot does not provide for me.	Kill the weeds	
Set up some mini fairs	Save the Alex - 4	Save the Alex	

<b>Comments from Groups and organisations</b>	<b>Feedback from the Annual Town Meeting</b> Note – the number refers to the number of times this suggestion was made	<b>Key outcomes from the online survey</b>	<b>Feedback from stakeholders</b> Note – where this column is blank, these discussions will take place in the next phase of consultation
Some more clothes shops please	Please help influence the plans and the Alexandra. A Community Hub/Arts Centre has more value than another place to eat!		
I would like to see more civic pride	Needs more down Queen Street.		
Would like to see sympathetic development of the vacant space next to the clock tower.	Secure bike storage.		
A large screen at the clock tower for major events would be good – like the one in Plymouth	Promote St Leonards Tower and create a promotion/guided tour video for everyone to enjoy - 1		
An artisan bakery	Can we have some guided walks around the town. There is so much history that visitors or locals don't know about. Especially in the summer and in the local hotels.		
Keep the Alexandra Cinema but provide independent cinema as well as blockbusters			
More independent shops and cafes			
More tree planting			
Allow parking on both sides of Queen st. People park illegally and so you could get money from parking instead			
Plant more trees			
Local food			
20mph speed limit			
More walking and cycling paths			

<b>Comments from Groups and organisations</b>	<b>Feedback from the Annual Town Meeting</b> Note – the number refers to the number of times this suggestion was made	<b>Key outcomes from the online survey</b>	<b>Feedback from stakeholders</b> Note – where this column is blank, these discussions will take place in the next phase of consultation
We like Austins, the parks and the museum.			
I am very impressed with Newton's Place			
Can we have the cattle market back? We loved the sheep and cows coming into town			
I live in Marsh Road and I love the river.			
I am fed up with the closed post office.			
The plans for the market are not good for everybody. The stall that served bacon sandwiches were a good place for working class people to meet. We need benches in market stall where we can sit and meet other people			
Why were the benches taken away? We need some things for nothing. People who are short of breath need a place to sit			
A giant Christmas Tree in town			
There is too much development with not enough infrastructure to support it. The green belt is disappearing			
My wife has dementia. I live in Liverton and we could do with some better street lighting. I need more help with my wife too.			
Our town centre is suffering from the pandemic.			

<b>Comments from Groups and organisations</b>	<b>Feedback from the Annual Town Meeting</b> Note – the number refers to the number of times this suggestion was made	<b>Key outcomes from the online survey</b>	<b>Feedback from stakeholders</b> Note – where this column is blank, these discussions will take place in the next phase of consultation
I loved the unique nature of Newton Abbot when I first moved here 30 years ago. It's a lovely market town.			
I am very proud of being from Newton Abbot.			
I would like M & S back.			
Victoria Gardens need a little more care (especially with dog mess)			
Newton Abbot is a market town – don't try and make it something it isn't.			
We miss the sound of sheep and cockerels in the town.			
Parking can be a problem – Blue Badge holders should have to pay for their badge			
I miss Marks and Spencers			
Community transport used to organise outings but that has stopped			
I think that newton Abbot should have some more parks that you can walk to.			
Make more bike paths			
More bikes			
More parks			
More parks for exercise			
Please can we maybe: <ul style="list-style-type: none"> <li>• Get a swimming pool in town</li> <li>• More shops</li> <li>• A cinema</li> <li>• A new zoo to help protect wild animals</li> </ul>			

<b>Comments from Groups and organisations</b>	<b>Feedback from the Annual Town Meeting</b> Note – the number refers to the number of times this suggestion was made	<b>Key outcomes from the online survey</b>	<b>Feedback from stakeholders</b> Note – where this column is blank, these discussions will take place in the next phase of consultation
<ul style="list-style-type: none"> <li>A play centre for kids to play whilst their parents shop</li> </ul>			
More events like a bake sale for charity, a puppy show and an animal petting zoo			
Less roads			
A bike sale			
Stop using cars			
Make more parks			

### How would you improve facilities for young people in the town?

<b>Comments from Groups and organisations</b> (Note many of these comments were made by young people)	<b>Feedback from the Annual Town Meeting</b> Note – the number refers to the number of times this suggestion was made	<b>Key outcomes from the online survey</b>	<b>Feedback from stakeholders</b> Note – where this column is blank, these discussions will take place in the next phase of consultation
We need something in the town for the young people to do – a youth café	More youth clubs/facilities – 10	More youth centres	
A youth Centre run by young people	Create opportunities to engage with young people more – 1	More sports facilities	
A youth café with cheap food	More play equipment for older children – 1	Better clothes shops	
A safe place to go at the weekend	Improve skatepark – 1	Save the Alex for future generations as a community arts/theatre space	
A youth café on the weekend	Speak to young people and see what they want – 1	Provide a skate park in the town centre	

<b>Comments from Groups and organisations</b> (Note many of these comments were made by young people)	<b>Feedback from the Annual Town Meeting</b> Note – the number refers to the number of times this suggestion was made	<b>Key outcomes from the online survey</b>	<b>Feedback from stakeholders</b> Note – where this column is blank, these discussions will take place in the next phase of consultation
More bike tracks	Opportunities for youth entrepreneurs – 2	Create a drop-in space/café	
Somewhere young people can go during the day at the weekend and during the holidays	More play cafes for children – 1	Create a youth Forum	
A nature reserve	Educate young people about the environment – 1		
A safe space for young people in town with staff	More affordable homes for young people – 1		
A youth website	Can we have more equipment in the parks like climbing frames and interesting equipment. Me and my friends go elsewhere. We need something to support our young people. A youth café in town for the kids to go to after school.		
Activities for young people	For young people – forest schools, geocaching, laser quest and other things to get young people active in the town.		
Arcade for young people	School buses should be provided.		
A little café for the younger people.	Safe streets outside Decoy School.		
We need somewhere for young people to skate in the town centre			
More activity centres			
Football			
Swimming			
More acting centres			

<b>Comments from Groups and organisations</b> (Note many of these comments were made by young people)	<b>Feedback from the Annual Town Meeting</b> Note – the number refers to the number of times this suggestion was made	<b>Key outcomes from the online survey</b>	<b>Feedback from stakeholders</b> Note – where this column is blank, these discussions will take place in the next phase of consultation
More shops			
Toy shops			
Trampoline in town			
A park near my house			
Art club weekly			
More bins			
More farms			
Youth clubs for older kids			
More people to live here			
Help stray animals			
Make the world better			
Stop the Covid			
A slide in town			
Cooking club			
More days at youth club			

### How would you improve facilities for older people in the town?

<b>Comments from Groups and organisations</b> (Note many of these comments were made by young people)	<b>Feedback from the Annual Town Meeting</b> Note – the number refers to the number of times this suggestion was made	<b>Key outcomes from the online survey</b>	<b>Feedback from stakeholders</b> Note – where this column is blank, these discussions will take place in the next phase of consultation
Some free parking in town would help older people	More drop in/meeting facilities for the elderly – 3	Have centres where older people can go	
More things in the town for older people to do	More special constables and volunteers on the streets – 1	Reliable bus services	
Better transport for older people to get to places – more affordable community transport.	More seating – 2	Shop & deliver services from town centre shops	

<b>Comments from Groups and organisations</b> (Note many of these comments were made by young people)	<b>Feedback from the Annual Town Meeting</b> Note – the number refers to the number of times this suggestion was made	<b>Key outcomes from the online survey</b>	<b>Feedback from stakeholders</b> Note – where this column is blank, these discussions will take place in the next phase of consultation
We need more support for vulnerable older people – we need someone like an ombudsman to look out for people who might be taken advantage of as they get older.	More community centres – 1	Public toilets	
Can we have more facilities for people with Autism and Aspergers. We need more groups where we can meet others.	More affordable homes for the retired – 1	More seating	
Handrails on any hills/streets to help older people with less confidence		Provide a performance space where shows can tour	
I miss my animals. Its hard for older people in supported housing who cannot have pets.		Improve Doctors surgeries	
Kingscare are an excellent organisation. They have done well for me and have been really good to me.They are genuine people. You have to know the value of a charity.		More adult education	
The buses are not reliable and that stops us from travelling		A centrally located Tourist Information Centre	
We cant park in town – we don't have the phone app that is needed to pay - we are therefore barred from the centre of town.		Pay as you stay car parking	
Why were the benches taken away? We need some things for nothing. People who are short of breath need a place to sit			
Another swimming pool – Dyrans caters mainly for schoolchildren – older people need somewhere			

## How would you improve facilities for culture, sports & heritage

<b>Comments from Groups and organisations</b> (Note many of these comments were made by young people)	<b>Feedback from the Annual Town Meeting</b> Note – the number refers to the number of times this suggestion was made	<b>Key outcomes from the online survey</b>	<b>Feedback from stakeholders</b> Note – where this column is blank, these discussions will take place in the next phase of consultation
I would like to see artists facilitating inter-generational communication	Keep existing parks and create more green spaces and sporting facilities – 2	Use the Alex Theatre as an Arts/Cultural hub for theatre performances for people of all ages	
Artists talking about past, present, future in the community	Asphalt running tracks – 1	Promote events	
Artists can be good communicators and facilitators.	More all weather facilities – 1	Forge partnerships between cultural organisations	
Creativity and culture should be valued more	Keep the Alex – 16	Promote the Museum	
A dedicate Arts centre in the town	Better market stalls – 1	Sponsor social groups	
A group like 'Mothers who Make' in Exeter	Improve night time economy by improving hospitality – 2	Re-appoint the Arts Officer	
Artists working in schools and care homes etc.	More allotments – 1	Audition the buskers	
Dedicated space for artists to work and meet	Improve Bank Street – 1	Provide fair pricing – sports can be expensive	
Funding for a community arts movement in the town.	Do we actually need a Theatre – 1	We have plenty of sports facilities already	
An arts café in the town	Better cycle routes – 4	Encourage cycling	
An art drop- in where we can talk	See more Police on patrol – 1	Town's sports facilities are inadequate	
The main cultural facility in town, the Alex is being taken away. That makes us sad.	Pop-up museums – 1		
Newton Abbot is a cultural desert – more cultural and art activities please	Art college exhibitions – 1		
I love the idea of a ground floor art space in the town	Save the green fields – 1		

<b>Comments from Groups and organisations</b> (Note many of these comments were made by young people)	<b>Feedback from the Annual Town Meeting</b> Note – the number refers to the number of times this suggestion was made	<b>Key outcomes from the online survey</b>	<b>Feedback from stakeholders</b> Note – where this column is blank, these discussions will take place in the next phase of consultation
We need another community pool in the town, somewhere quieter than Dyrons – there is such mental and physical benefits for people	Make them more affordable - 1		
Another swimming pool – Dyrons caters mainly for schoolchildren – older people need somewhere	More cultural facilities – 1		
A Summer arts festival	Open St Leonards Tower more frequently – 1		
We need a Newton Abbot literature and arts festival			
I love the idea of a cultural stall – suggested names :- Cultural Wellness, Connections, Lets talk culture			
A post box or post wall where people can post requests about their needs and feelings			
Readily available information about what's going on in the town, It's too disjointed.			
I am on my own and would like to volunteer and help others but I don't know where to go - one central point of contact. We need a place to connect.			
More support for local, Newton Abbot football teams. They need more money going into them. Can the town have a sporting fund? It would give us a chance to do sport outside of school.			

<b>Comments from Groups and organisations</b> (Note many of these comments were made by young people)	<b>Feedback from the Annual Town Meeting</b> Note – the number refers to the number of times this suggestion was made	<b>Key outcomes from the online survey</b>	<b>Feedback from stakeholders</b> Note – where this column is blank, these discussions will take place in the next phase of consultation
An arts centre will bring more culture to the town			
More live music for all and live theatre like the Palace theatre in Paignton			
I don't know what is happening in the town re: arts and culture, so a way to let people know what is going on in the town would be useful			
Save the Alexandra			
A cultural quarter			

### How would you tackle climate change and environmental issues?

<b>Comments from Groups and organisations</b> (Note many of these comments were made by young people)	<b>Feedback from the Annual Town Meeting</b> Note – the number refers to the number of times this suggestion was made	<b>Key outcomes from the online survey</b>	<b>Feedback from stakeholders</b> Note – where this column is blank, these discussions will take place in the next phase of consultation
Stop concreting over Newton Abbot	Improve cycle links to the town centre – 6	Stop cars driving through the town where people are shopping	
We need more trees in the town	Stop building houses – 6	Electric vehicle charging points	
Cycle paths that keep going and do not have abrupt endings	Reduce traffic – 7	Recycling bins	
Trees and benches in market square – decent sized trees		Encourage walking & cycling	
More trees. Trees in the market square. We have a beautiful river but we don't make enough of it. There should be a cafe and seats. Can some of the shops be opened up?	Introduce 20 mph speed limit – 1	Tree planting	
Green up Newton Abbot	Maintain pedestrianised areas – 1	Community recycling facilities	

<b>Comments from Groups and organisations</b> (Note many of these comments were made by young people)	<b>Feedback from the Annual Town Meeting</b> Note – the number refers to the number of times this suggestion was made	<b>Key outcomes from the online survey</b>	<b>Feedback from stakeholders</b> Note – where this column is blank, these discussions will take place in the next phase of consultation
We have isolated green spaces – Decoy – Bradley Woods, we need some green corridors to connect them all. We have green spaces but they are separated. We have isolated gene pools and we are in danger of keeping insects etc isolated		Park & ride	
A bit of greening up of the market area please – plants and trees in tubs	Less packaging – 1	Photo-voltaic panels	
More tree planting	More bins – 1	Stop building	
Plant more trees	More awareness – 1	Remove plastic bags	
Local, sustainable food	Promote local groups & events – 1	Pedestrianise the town	
Pick up litter	Keep history in town – 1	Sort traffic lights so there is a green wave	
A litter picking service	Encourage more walking – 1	Improve public transport	
Litter pickers	Increase recycling – 5	Stop building	
Stop throwing rubbish on the floor	More refillable shop options – 1	Cycle route to Teignmouth	
I would like more food shops and less things with gas. For example cars or gas stations because they release gas into air polluting it and makes it toxic	Encourage more use of and improve public transport – 2	Repair café	
We need more bins	Spend more money – 1	Car & bike share	
Stop smoking	Plant more trees – 3		
We need more green land	More flower beds – 1		
I think that you should litter pick and add more greenery to Newton and the world.	Reduce carbon footprint – 1		
Eat less meat	More greenspaces – 1		
	Plant trees and flowers.		

<b>Comments from Groups and organisations</b> (Note many of these comments were made by young people)	<b>Feedback from the Annual Town Meeting</b> Note – the number refers to the number of times this suggestion was made	<b>Key outcomes from the online survey</b>	<b>Feedback from stakeholders</b> Note – where this column is blank, these discussions will take place in the next phase of consultation
	Can we have all the weeds on the edge of town killed, and all of the drains cleared out to stop flooding.		
	Please clean the streets more.		
	Improvement of cycle paths.		
	Raised flower beds a disgrace.		
	More thought with regards to the tree planting e.g. the logistics of a junction e.g. coming out on to the Avenue.		
	Pick the weeds out of the pavements.		
	Better clean streets to avoid flooding issues.		

### Is there a local neighbourhood project the Town Council could support?

<b>Comments from Groups and organisations</b> (Note many of these comments were made by young people)	<b>Feedback from the Annual Town Meeting</b> Note – the number refers to the number of times this suggestion was made	<b>Key outcomes from the online survey</b>	<b>Feedback from stakeholders</b> Note – where this column is blank, these discussions will take place in the next phase of consultation
Buckland needs more facilities and better access and transport	Stover Canal Trust – 1	Litter picking	
We need more leisure facilities and play areas here in Buckland	20mph scheme – 2	Provide a community centre in NA3	

<b>Comments from Groups and organisations</b> (Note many of these comments were made by young people)	<b>Feedback from the Annual Town Meeting</b> Note – the number refers to the number of times this suggestion was made	<b>Key outcomes from the online survey</b>	<b>Feedback from stakeholders</b> Note – where this column is blank, these discussions will take place in the next phase of consultation
There's lots of litter and weeds here in Buckland and local people clear it up	Bring back Newton in Bloom – 1	Save the fields around NA3	
More bins in Buckland please	Save the Alex – 6	Community events for Jubilee in every area (not just town centre)	
The people of Buckland are cut off from the rest of the town	Ogwild local wildflower-eco group that needs funds – 1	Improve Bakers Park football	
More bungalows at Bovey road	Buckland Community Centre – 1	Click & collect/delivery from town centre shops	
Where I live in Beaumont Road, the pavement is in a shocking state – massive pot holes in the pavement	Teign U3A – 1	Help Save the Alex – 68	
	J9 Domestic Abuse Programme – 1	Support Christians Against Poverty	
	Support and be aware of autism – 1	Greening/planting	
	Better community buildings – 1	Footpath maintenance	
	Planting trees in residential areas – 1	Retain Vicary's Mill	
	Kingscare – 1	Walk along the River Lenon	
	Clear plant growth in gutters - 1	Renovate the Signal Gantry	
	Tidy up Sun Court	Market garden stall for allotment holders	
	CCTV in Courtenay Park	Paint mural on railway bridge by Penn Inn	
		Pavilion café at Forde Park	
		Litter pick at Penn Inn	
		Street pastors	
		Community shed	
		Protect the history	
		Save Tuckers Maltings	
		Speed limits	
		No Limits café	
		Defibrillator for Hele Park	
		Youth services	

<b>Comments from Groups and organisations</b> (Note many of these comments were made by young people)	<b>Feedback from the Annual Town Meeting</b> Note – the number refers to the number of times this suggestion was made	<b>Key outcomes from the online survey</b>	<b>Feedback from stakeholders</b> Note – where this column is blank, these discussions will take place in the next phase of consultation
		Provide more allotments	
		Friends of Forde Park	
		Sort Courtenay Park bandstand	
		Clear footpaths to Wolborough Hill	
		Newton Abbot Mutual Aid	

### Miscellaneous/other comments

<b>Comments from Groups and organisations</b> (Note many of these comments were made by young people)	<b>Feedback from the Annual Town Meeting</b> Note – the number refers to the number of times this suggestion was made	<b>Key outcomes from the online survey</b>	<b>Feedback from stakeholders</b> Note – where this column is blank, these discussions will take place in the next phase of consultation
We need people to CARE	Love Newton Abbot – 3	Very good survey	
I was born in Newton Abbot. Such a lot has changed.	It's safe – 2	Concerned about getting rid of things	
The young people on the street are rude.	Thank you for the opportunity to give my views – 4	Improve signage	
Eat less meat	Drug dealing/petty crime – 1	Town Council have failed residents	
How to make Newton Abbot better? Have more books to read	A lovely little town centre.	Improve signage outside Newton's place	
Make my Newton Abbot better	I have lived here for 18 years now, and am very happy with the Town Council and all that they do.	Love the new Museum	
Learn to ride a bike	We love Newton Abbot town centre – we come regularly from Plymouth.	You should promote the town to encourage visitors.	
	Shout out what NATC does on social media – 1	Survey was too long	

	Congrats on the great work – 2	Very good survey. The style of question in this survey shows you really care, thank you	
	Retain Newton Abbot's individuality and its historic buildings – 1	Stand up to Teignbridge District Council and stop the town's destruction	
	Thanks for all that you do – 2	You should publish information about how the Town Council precept has been spent	
	Mike & Carol are great Councillors – 1	Listen. Have vision	
	Enjoy Newton Abbot – keep it clean and keep it open – 1	The Town Council have failed residents	
	All we need is in Newton Abbot - 1		
	Very much impressed and pleased with the new town museum. Recommend it but be prepared it might mean you get to go inside a submarine!		
	More events for disabled people. Help change people's attitudes to disabled people.		
	Better signage for Bradley Manor.		
	Roads before houses.		
	Improve Newton Abbot Hospital to make better use of facilities.		



## Community Plan Review Consultation – Groups Attended

### 2021/22 Events

#### **General Events**

Councillors Workshop

Annual Town Meeting

Library , open access in foyer 12

### Sessions attended

#### **Young people:**

Youth session at the Junctionx 2 visits (teens and disabled groups + staff) 50

Youth Session at the Base Youth Club 29

Brownie– young people, staff 27

#### **Others:**

U3A 39

Kingscare health support groups x 2 groups 36

Newton Abbot Art Group 14

Coffee morning at Buckland Community Centre 11

# Newton Abbot Town Council Strategic Plan (2025 - 2027)

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# Newton Abbot Town Council

## Strategic Plan (2025–2027)

### "Newton Abbot: The town that delivers"

A thriving, inclusive, and sustainable community that respects its heritage while innovating for the future.

## STRATEGIC GOALS

**Objective:** To ensure the town is at the forefront of initiatives to take advantage of any opportunities that might arise due to national and regional structural changes.

The Strategic Plan 2025 - 2027 sets out Newton Abbot Town Council's immediate priorities, focusing on sustainability, community wellbeing, economic development, and the protection of the town's rich heritage. It represents a clear and actionable framework to guide progress over the next three years. However, this plan is intended as a transitional first step. As an interim measure, it provides a strategic foundation to ensure continuity and momentum until the next electoral cycle. From 2027 onward, the Council should seek to develop and adopt a comprehensive five-year Strategic Plan that aligns with the term of the incoming councillors in May 2027, enabling the newly elected body to take ownership of a long-term vision and deliver lasting impact for the community.

### Actions:

- Monitor and take appropriate actions arising from proposals for Local Government Review in Devon for the benefit of the residents of Newton Abbot.
- Be aware and prepared to take advantage of any asset transfer opportunities as they arise.

Year	Key Milestones
2025	Launch Youth Café & Forum, begin, expand greening projects
2025–2027	Enhance green infrastructure and street furniture
2026	Deliver "Linger Longer" town centre improvements, install public art, improve accessibility
2026	Refresh Newton Abbot Neighbourhood Development Plan
2027	Support new allotments
2028	Open Cultural Venue, complete Theatre & Arts Academy, expand EV infrastructure
2029 - 30	Review progress, embed sustainability in all Council operations

## **Approach:**

Achieving the ambitions set out in this Strategic Plan depends on meaningful partnerships across sectors. Newton Abbot Town Council recognises that lasting impact comes through collaboration with local organisations, voluntary groups, education providers, businesses, and other authorities. By combining our resources, insights, and community networks, we can deliver more inclusive, efficient, and sustainable outcomes for residents.

## **KEY PRIORITIES**

### **1. A Vibrant and Accessible Town Centre**

**Objective:** Make the town centre a thriving hub of economic, cultural, and social activity.

#### **Actions:**

- Enhance green infrastructure and street furniture.
- Continue to support town centre revitalisation with public art, green spaces, and family-friendly spaces.
- Support the development of the Alexandra Theatre as a cultural hub for theatre, music, and youth arts.
- Continue “Linger Longer” initiatives: seating, outdoor events, pay-on-exit parking.
- Strengthen local retail by offering Shop Improvement Grant and facilitating strategic product placement schemes.
- Continue to promote public safety through support for CCTV and other initiatives.

#### **Timeline:**

- 2025 - 2027: Theatre redevelopment & public realm enhancements.
- 2028 - 2030: Deliver cultural programming & café-style public areas.

### **2. Championing the Needs of Young People**

**Objective:** Support and empower young people in Newton Abbot, ensuring access to opportunities.

#### **Actions:**

- Establish a Youth Forum (Voice 4 Youth) with digital engagement along with the adoption of a Youth Policy.
- Open a Youth Café offering social, educational, and mental health support.
- incorporate youth-friendly design in public spaces.
- Develop youth arts training in partnership with Alexandra Theatre.

#### **Timeline:**

- 2025: Launch Youth Forum.
- 2026 - 2027: Open Youth Café.

- 2027 - 2030: Expand youth engagement in arts and volunteering.

### 3. Supporting an Age-Friendly Community

**Objective:** Reduce isolation, increase accessibility, and improve services for older residents.

**Actions:**

- Enhance accessibility in public spaces: benches, toilets, shelters.
- Improve transport and public information systems.
- Support intergenerational projects and volunteering opportunities.

**Timeline:**

- 2025–2026: Accessibility audits and infrastructure upgrades.
- 2026–2030: Community info campaigns and bus network collaborations.

### 4. Preserving Heritage & Enhancing Cultural Life

**Objective:** Celebrate Newton Abbot’s distinctive heritage and grow its cultural identity.

**Actions:**

- Continue to support Newton’s Place and the Museum’s programming.
- Deliver a cultural venue with exhibition and performance space (by 2028).
- Invest in open-air arts, public installations, and historic building preservation.
- Encourage community-led exhibitions and local storytelling projects.

**Timeline:**

- 2025–2027: Expand Museum and cultural events, support exhibitions, restore heritage buildings.
- 2028–2030: Launch heritage trails and augmented reality exhibits.

### 5. Leading Environmental Sustainability

**Objective:** Build a greener, climate-conscious town.

**Actions:**

- Continue to progress the Council’s Biodiversity Policy.
- Focus activities in accordance with the Council’s stance on sustainability and climate issues.
- Expand cycle paths, electric vehicle and e-bike infrastructure.
- Enhance green corridors, wildlife spaces, and urban tree planting.
- Promote community energy projects and low-carbon public buildings.

- Continue to work in partnership with local green initiatives/organisations, such as Green Futures Newton Abbot to amplify environmental impact, share resources and foster community engagement.
- Progress actions contained in the Sustainable Procurement and Environmental Responsibility Policy.

**Timeline:**

- 2025–2026: Deliver biodiversity corridors and Tree planting drives.
- 2027–2030: Renewable energy trials and EV infrastructure planning.

**6. Enabling Stronger Communities**

**Objective:** Build resilience through volunteering, communication, and shared spaces. Promote civic pride, community involvement, and social cohesion.

**Actions:**

- Expand local event programming across all seasons.
- Increase community grants and promote volunteering through public engagement initiatives.
- Maintain Newton’s Place as a community anchor.
- The Council will actively seek asset transfers from principal councils where such an asset being in the Town Council’s ownership better serves the communities of Newton Abbot.
- Neighbourhood Development Plan refresh.
- Annual review of community events and grants.
- Biannual volunteer celebration and recognition schemes.

**Timeline:**

- 2026: Neighbourhood Development Plan refresh.
- 2026: Annual review of community events and grants.

**Delivery & Partnerships**

**Lead:** Newton Abbot Town Council

**Partners:** Teignbridge District Council, Devon County Council, Newton Abbot CIC, local schools, cultural groups, voluntary sector, community organisations.

<b>Key Milestones Summary</b>	
2025	Launch Youth Café & Forum; Expand greening projects
2026	Public art & accessibility upgrades; NDP review
2027	Community growing spaces; youth expansion initiatives
2028	Open cultural venue & Theatre Academy; boost EV infrastructure
2029 - 30	Strategic review & embed sustainability across operations

## Monitoring, Governance & Delivery

- Annual review against KPIs aligned to each strategic priority.
- Community engagement through surveys, Town Meetings, and the Youth Council.
- Project updates from the Projects & Strategy Officer to Council.



Newton Abbot Town Council – Serving the Community